



COMPASSION is our
PASSION

OUR VISION: OUTSTANDING CARE - NO EXCEPTIONS!

OUR MISSION: DELIVER AN OUTSTANDING PATIENT CARE EXPERIENCE BY A PASSIONATE COMMITMENT TO EXCELLENCE

Media Release

April 7, 2020

For Immediate Release

NEW VISITOR RESTRICTIONS EFFECTIVE APRIL 8, 2020 AT WINDSOR REGIONAL HOSPITAL

WINDSOR, ON. As a result of an increasing number of probable and positive COVID-19 patients in hospital and to further reduce the opportunity for transmission of the virus, we are further restricting access to visitors at Windsor Regional Hospital.

Effective midnight (12:01 am, Wednesday, April 8th), there will be **NO visitors allowed into the Intensive Care Unit (ICU) of either WRH campus.**

All other previously announced restrictions remain the same, where **ONE (1)** visitor is allowed at any time:

- paediatric patients in ER or as in-patient/out-patient
- mom giving birth
- Neonatal Intensive Care
- palliative patients* in ER or as in-patient
- patient having surgery (not post-surgery)

NO OTHER VISITORS WILL BE PERMITTED.

NO VISITORS UNDER 18 YEARS OF AGE WILL BE PERMITTED.

*a palliative patient who is probable or positive for COVID-19 will need a risk assessment completed of their possible visitor to avoid a further spread in the hospital or in the community.

In March, the Provincial Medical Officer of Health had directed public acute care hospitals in Ontario, including WRH, as a part of our collective ongoing efforts to protect the public, patients and our staff from potential transmission of the COVID-19 virus, to **restrict the number of visitors** allowed per patient. As a result of the increase in probable and positive COVID-19 patients, WRH needed to restrict visitors to avoid its further spread in the hospital or in the community.

For areas where visiting remains permissible, families and friends must **designate ONE individual** to be the **ONE** visitor per patient throughout that patient's stay in hospital. Visitors must also limit visitation to 11 am to 8 pm.

You **CANNOT** visit if you have travelled outside of Canada over the past 14 days, or have been in contact with someone who has, and/or you are feeling ill yourself.

As stated by the Provincial Medical Officer of Health

<https://www.wrh.on.ca/uploads/Common/CMOH%20Memo%20Hospital%20Visitors%20COVID-19.pdf> we ask that families keep in contact with their loved one via the telephone or via WRH's e- card service <https://www.wrh.on.ca/ecards> or arrange to use FaceTime, etc., to connect with their loved one. https://www.wrh.on.ca/uploads/News/MEDIA_RELEASE_Facetime_With_Your_Loved_One_April_6_2020.pdf

As we have communicated previously, if you are ill with a respiratory infection, DO NOT come to hospital where you may risk transmitting this virus to another individual. If you are unsure whether you have contracted the COVID-19 virus, contact your primary care provider, medical clinic or the Windsor-Essex Public Health Unit 519-258-2146 ext. 1420, or call Telehealth at 1-866-797-0000 (24 hours, seven days a week).

Please continue to visit www.ontario.ca/coronavirus or www.wrh.on.ca/coronavirus for regular updates on COVID-19.

Windsor Regional Hospital will continue to update the public regarding any changes to policies and procedures until the provincial declaration of an emergency has been lifted by the Province of Ontario.

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For further information contact:

Steve Erwin, Manager, Corporate Communications, Government and Community Relations
519-564-4902 (cell) / steve.erwin@wrh.on.ca