

**OUR VISION:** OUTSTANDING CARE - NO EXCEPTIONS!

**OUR MISSION:** PROVIDE QUALITY PERSON-CENTRED HEALTH CARE SERVICES TO OUR COMMUNITY.



## **INTRODUCING THE “PUMA CLINIC:”**

### **A PAEDIATRIC URGENT MEDICAL ASSESSMENT CLINIC AT MET CAMPUS**

**WINDSOR, ON.** \_ Windsor Regional Hospital is opening a new paediatric clinic for urgent medical assessments of children 17 years of age and under at the site of its former Met Campus COVID-19 Assessment Centre.

The PUMA Clinic – the Paediatric Urgent Medical Assessment Clinic – will open on Tuesday, August 31<sup>st</sup> and is intended for urgent medical COVID-19 assessments of children 17 years of age and under. The clinic will be open seven days a week from noon until 8 pm.

The goal of the clinic is to handle a recent and expected continued surge in children and youth seeking medical attention amid the ongoing COVID-19 pandemic. It is hoped that this clinic will help focus on this demographic and divert patients from the Emergency Department to help reduce wait times for all demographics.

The PUMA Clinic will offer COVID-19 testing, urgent care medical assessment based on potential COVID-19 symptoms and, where appropriate, COVID-19 vaccinations using the approved Pfizer vaccine for those born in 2009 or earlier. (As always, in the event of child and youth emergencies, call 911).

The booking site will open at 12pm noon August 30, 2021. It will open at noon every day to book still available same day and next day paediatric urgent medical appointments. Again, if in the event of child and youth emergencies, call 911 or attend the Emergency Department.

To book an appointment online visit [wrh.on.ca/OnlineBooking](http://wrh.on.ca/OnlineBooking). (Please note: Internet Explorer is not a supported browser for the online booking tool). You will be asked to create a user profile and have a working email address. Please indicate Windsor under location.

You can also book an appointment by calling 519-973-4443. Phones are answered Monday - Friday, between 8 am and 4 pm. Please have your health card ready.

The Clinic is located at the former site of the Met Campus COVID-19 Assessment Centre, in a temporary building constructed almost a year ago in the parking area adjacent to the Met Campus Emergency Department.

Possible COVID-19 symptoms can include (<https://www.ontario.ca/page/covid-19-stop-spread>)

- Fever or chills
- Nasal congestion or runny nose
- Cough
- Sore throat
- Shortness of breath or difficulty breathing
- Fatigue
- Headache
- Muscle aches or body aches
- Nausea or vomiting
- Diarrhea
- Poor feeding or poor appetite
- New loss of taste or smell
- Belly pain

“We had always contemplated that the Met Campus COVID-19 Assessment Centre could be used again dependent on community need,” said WRH Chief Nursing Executive and Chief Operating Officer Karen Riddell. “With a recent rise in paediatric cases, along with the potential for continued growth in child and youth cases with the return of in person classes at school, we felt this was an important step in helping ensure this population receives timely medical attention while diverting pressure from our existing Emergency Departments.”

The Ouellette Campus COVID-19 Assessment Centre remains open to patients from Monday through Friday, 7 am to 3 pm. Go to [www.wrh.on.ca](http://www.wrh.on.ca) for more information on the Ouellette Campus COVID-19 Assessment Centre.

NOTE FOR MEDIA: Photo and video opportunities inside the PUMA Clinic will be held Monday, August 30<sup>th</sup> at 1 pm.

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**For further information contact:**

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