

## MEMO

**To:** Health Service Providers – Ontario Health West

**From:** Bruce Lauckner, Transitional Regional Lead West, Ontario Health and CEO for Erie St. Clair, Hamilton Niagara Haldimand Brant, South West and Waterloo Wellington LHINs

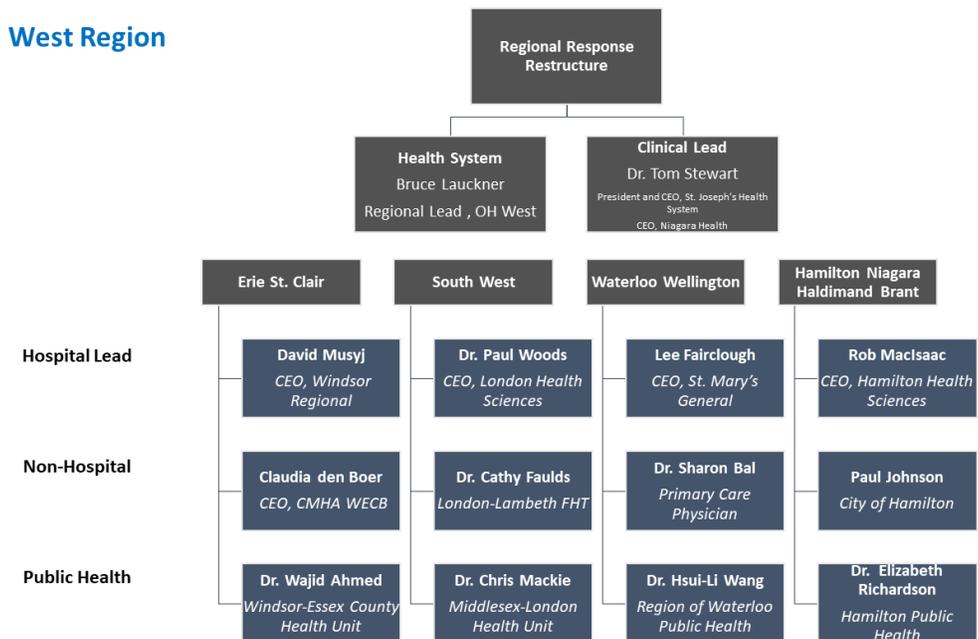
**Re:** New Health System COVID-19 Response Structure

**Date:** Sunday, March 22, 2020

In response to the needs of the current pandemic response, Ontario Health is evolving its COVID-19 regional response table into a revised Health System Response structure. This change is designed to support real-time decision-making and action throughout the health system through focused and direct leadership.

In Ontario Health West, we will be utilizing a triad model (shown below) to ensure alignment and connectivity across our hospitals, non-hospital health service providers, and local public health units in each of our former LHIN areas. Bruce Lauckner and Dr. Thomas Stewart will continue to co-chair Ontario West Regional Table and we will leverage groups focused on Ethics, Critical Care, Laboratory Capacity, Human Resources, Supplies and Equipment, and Home Care to support the triad of leaders in the new structure.

This triad of leaders will have the decision making accountability within their former LHIN areas to direct or align health system provider activities and resources (in alignment with any provincially mandated responsibilities). This will build on the partnerships, collaborations, and activities that have developed over the past few weeks. New leads will be identified (if not already established) in areas such as Primary Care, Community Mental Health, Emergency Medicine, IPAC, Long-Term Care, and Digital Health.



## Alignment to provincial Command Centre

This new command structure will align to a **province-wide health system oversight structure** focused on supply chain, data and analytics, critical care and bioethics, communications, supply chain and human resources. All of these tables will be tightly coordinated through an Ontario Health Secretariat to support logistics and rapid and responsive decision-making. The Secretariat will provide support for all tables within the structure, including ensuring that decision-making and communications are timely, and priority actions are taken.

