



January 19, 2015

David Musyj, CEO
Windsor Regional Hospital
1995 Lens Avenue
Windsor, ON N8W 1L9

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PRESIDENT AND CEO

Dear Mr. Musyj,

Thank you for hosting and facilitating "Shifting the Health Paradigm – Healthcare in Windsor Essex" – our LWE learning day on November 12, 2014. Your community leadership and your willingness to share your recent leadership journey in creating system-wide change in Healthcare provision in Windsor/Essex is something that we appreciate greatly. Nothing could have compared to hearing about the hospital re-alignment and future of our state of the art acute-care hospital than from you and your words resonated deeply with individual class members. Feedback was exceptionally positive (more than 100% of respondents rated your portion of the day as excellent – an LWE first!) and we'd like to share with you some of the comments as they related to your specific part of the day:

There seems to be so much confusion about the hospitals in the public and in the media but the need for re-alignment was apparent. This session has helped 25 more people understand this and act as ambassadors on the topic in the future.

An inside look at the realignment was an eye opener. I also learned a great deal about the management of both organizations. Great leaders take risks!

The importance of engaging the customer/consumer; the need for adapting quickly to environmental changes so as to stay ahead of the curve was the most meaningful lesson of the day.

Seeing an example of two CEO's checking their egos at the door for the betterment of the community. That was inspiring!

Thank you once again for taking the time to lead us toward a better understanding of the healthcare landscape in Windsor/Essex and for helping us to understand leadership. The knowledge you shared with us has helped shaped our desire and motivation to create a better Windsor/Essex!

Best and warmest regards,

Becky Parent
Executive Director

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