

Friday, February 28, 2020

Celebrating Hospitalist Program Successes

During the last two weeks we celebrated the successes of the Hospitalist Program on Units 5N, 6N, 7E and 7W with coffee and treats! Dr. Seski, Hospitalist Lead, reviewed the patient flow metrics with each area, highlighting all the great work by staff on these units. By focusing on improved and standardized Patient Flow and Standard Unit bundles, we “will not waste a day of a patient’s life”. Over the past 6 months all 4 areas have succeeded in keeping “Grey Days”, Discharges by 11 and 14, and number of ALC Patients at or below target. All of these metrics are important to our patients, because they ensure patients are receiving the right care, at the right time, in the right place.



Decreasing Risk Using the TOA

Patient safety is at higher risk when patient care is transferred from one healthcare provider to another. Consistently and correctly using a standardized tool when transferring patients between units, departments and campuses minimizes this risk.

The Transfer of Accountability (TOA) tool (nurse to nurse) and the Transporter Hand off Communication Tool (clinical staff to transporter) were created to promote patient safety and prevent harm. They ensure a verbal and written process is completed to confirm that effective communication occurs between the sending and receiving nurse/caregiver.

Even though these tools have been in place for some time, some gaps in communication have been identified during transfers, putting patients at risk.

On March 2, a revised TOA will be implemented to replace both the General and the Inpatient/Outpatient Surgery/Procedure Transfer of Accountability tools. There will only be one TOA for all patient transfers.

Transporter hand off communication tool – Education on the process has been shared with all staff through the clinical practice managers.

<p>WRH OUELLETTE CAMPUS</p> 	<p>SINCE LAUNCH THE DISTANCE IS THE EQUIVALENT OF WALKING FROM OUELLETTE CAMPUS TO JOYCEVILLE ONTARIO</p> <table border="1"> <tr> <td>LAST 2 WEEKS</td> <td>TOTAL SINCE LAUNCH</td> </tr> <tr> <td>56km</td> <td>659km</td> </tr> </table> <p>For more information about this program, visit www.wrh.on.ca/movementmatters</p>	LAST 2 WEEKS	TOTAL SINCE LAUNCH	56km	659km	<p>JOYCEVILLE ONTARIO</p> 
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