

31ST EDITION

Keeping you informed on progress and plans for the New Windsor/Essex Acute Care Hospital Project.
Brought to you by the Project Management Office.

Project Vision

Create a state-of-the-art treatment and healing environment for all of those who we care for; a supportive workplace with the latest technologies to allow all of our staff to provide the most efficient and highest quality care, in a new hospital that supports well-being and has the capacity to provide timely, patient and family-centred care for generations to come.

Design in Progress: Hundreds at the Planning Table as WRH Prepares to Take the Project to Market

Windsor Regional Hospital (WRH) and project leadership are continuing to work closely with the Ministry of Health and Infrastructure Ontario to advance the project to the next major milestone in the [Ministry's Capital Planning Process](#) – procurement of a final design builder.

In preparation, the Redevelopment Team and WRH User Group Members are working closely with the Stantec Planning, Design and Conformance (PDC) Team to shape the future hospital through two key components: the Indicative Design and the Output Specifications (OS).

- **Indicative Schematic Design:** This sets out detailed layouts for hospital departments, building flow, and system planning. It includes master site plans, building massing, and further developed visuals of the future hospital, all reflecting WRH's commitment to patient- and family-centred care.
- **Output Specifications:** These documents outline all design and performance requirements for the new hospital. They ensure the facility will meet the project vision and provide clear direction for potential developers on how to achieve it.

Both pieces are developed in tandem and will be key parts of the Request for Proposals (RFP) used as part of a competitive process to determine who will deliver the project. The RFP is expected to be released later this year in accordance with [the latest Market Update from Infrastructure Ontario](#).



PROJECT MANAGEMENT OFFICE TEAM MEMBERS

New Windsor/Essex Acute Care Hospital Project

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Dr. Andrew Petrakos
Director of Clinical Services Planning

Jeff Geml
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Audrey Logan
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Jan Rickard
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Learn more about the project and subscribe to the project email list for updates at www.WindsorHospitals.ca

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Embedding the Patient and Family Experience in Planning

Patient and Community Representatives play a critical role in the planning process, helping to ensure the patient and visitor experience is at forefront of decision making.

Mellissa Patrick is a representative working with the Paediatric Inpatient and Outpatient User Groups. In this video produced for National Volunteer Appreciation Week, she says when your child is in a hospital bed, you see things very differently and this platform allows her to share her family's lived experience to inform the design of the new hospital.

"I'm a mom who has walked the halls of these hospitals feeling terrified, confused and exhausted. Through these experiences, I've gained valuable insights and perspectives that I believe can benefit these meetings."



WATCH: Mellissa Patrick, Patient Representative for the Paediatrics Inpatient and Outpatient User Groups explains her role and goals at the planning table for the new hospital.

The planning team is grateful to Mellissa and all of the Patient and Community Reps. for their continued dedication and commitment to the project.

In addition, efforts are underway to advance the first phase of the project. This includes the construction of a parking garage, an education, learning, and administration building, as well as site works to provide the necessary infrastructure for future phases. Construction on this work is expected to begin in early 2026.

As part of the ongoing planning work, 41 User Groups representing all programs and services at the new hospital have been working closely with the Stantec PDC Team.

245 User Group meetings have been held since January 20, 2025, with 180+ participants including hospital staff, professional staff and patient and community representatives supporting the development of the ISD and OS.

Together, they have spent 342+ hours at the planning table in the past three months alone and remain focused on driving the project forward.

Together We Build: Planning Team Engages with Regional Faith Communities on Multi-Faith Space for New Hospital

Members of the planning team recently met with representatives from various faith communities across the region to gather input on how to make the new hospital's multi-faith space welcoming and comforting for people of all beliefs and backgrounds.

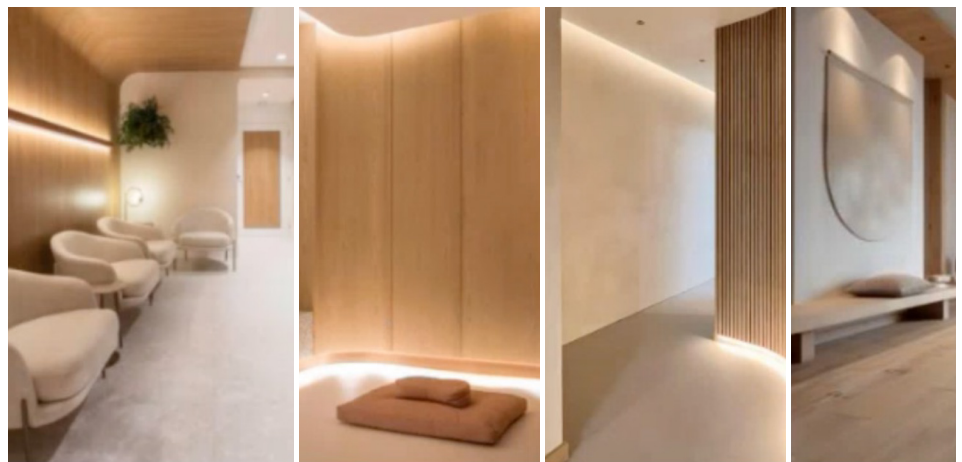
Participants joined the session either in person or virtually to share their perspectives and priorities for the space. Much of the discussion focused on the importance of creating an inclusive, neutral, and flexible environment where everyone feels welcome. Participants also emphasized the need for adequate storage to accommodate items used by different faith groups for prayer or ceremonies.

Feedback from this session—along with lessons learned from multi-faith

spaces in similarly sized facilities—will be incorporated into the design and planning for the new hospital.



TOGETHER WE BUILD: Representatives from the region's largest faith groups had the option to participate virtually or in person to discuss the multi-faith space in the new hospital. Following the hybrid meeting, some participants joined members of the planning team to visit the current multi-faith space at the Met Campus.



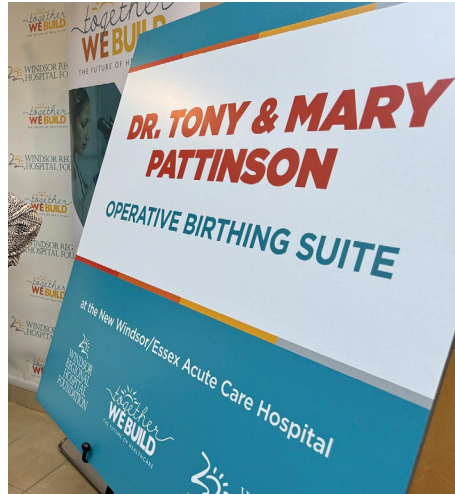
PRECEDENTS & INSPIRATION: Participants were shown examples of spaces designed to be warm, welcoming, and comforting and asked to comment on what should be considered or avoided in the new hospital.

Retired Couple Hopes \$1.5 Million Gift to New Hospital Inspires Others to Join Them in Supporting the Future of Care

Inspired by a deep-rooted connection to the community and decades of service at Windsor Regional Hospital, **Dr. Tony and Mary Pattinson are contributing \$1.5 million** toward vital equipment and technologies at the New Windsor/Essex Acute Care Hospital.

The retired healthcare professionals say they hope the gift honours the patients and families they have cared for during their careers and inspires others to support the future of local healthcare.

In recognition of the gift, an Operative Birthing Suite in the new hospital will be named after the Pattinsons.



WATCH: Dr. Tony and Mary Pattinson encourage others to support the New Windsor/Essex Acute Care Hospital while speaking at check presentation in recognition of the generous gift.



Understanding the Patient Experience Through Journey Mapping

As part of the planning process for a new hospital, Windsor Regional Hospital is using patient journey mapping — an exercise that follows a patient's experience step-by-step through the proposed new hospital facility.

Starting this month, key program leads will work with the planning team to map out typical patient experiences - like coming into the hospital for an emergency or to deliver a baby - identifying the journey a typical patient can expect from arrival to discharge and everything in between.

“The teams will have the opportunity to review every step a patient experiences during their journey,” says Rita Desai, Operational Readiness Director for the project. “This process will allow the planning team to better understand the needs, challenges, and potential barriers patient and visitors might face along the way.”

The goal is to ensure a seamless patient-and-family-centred experience with intuitive and accessible systems and spaces in the final design.

The results will be shared with planning, design and construction teams working on the project to test the proposed design and ensure every detail supports a smooth, safe, and barrier-free experience for patients and their families.

