

OUR VISION: OUTSTANDING CARE - NO EXCEPTIONS!

OUR MISSION: PROVIDE QUALITY PERSON-CENTRED HEALTH CARE SERVICES TO OUR COMMUNITY.

Media Release

November 7, 2023
For Immediate Release

CURATIVE RADIATION TREATMENTS RESUME AT WINDSOR REGIONAL HOSPITAL CANCER CENTRE

Windsor Regional Hospital (WRH) has been working with IT experts and radiation treatment platform providers on trying to implement a safe and reliable service to resume operation of curative radiation treatments while addressing other issues caused by the cyberattack that began on October 23, 2023.

Since Monday November 6, 2023, Windsor Regional Hospital has been able to safely resume some curative radiation treatments. WRH's team, the IT experts and application specialists have been working non-stop and will continue to do so safely until we return to normal operations.

Until we are back up to normal volumes, WRH is still working with Ontario Health and other cancer centre organizations to transfer patients for their care, as well as to address any new referrals for radiation care. We want to thank these organizations for their support in assisting with our patients.

In parallel, patients requiring systemic (chemotherapy and related services) are being treated both within WRH, and plans have been established to access additional capacity in other centres, if needed.

WRH fully appreciates the stress this is causing to our patients and we are trying our best to accommodate their current clinical needs while working on an immediate solution. Financial support continues to be available for travel and accommodation costs.