



MEDIA RELEASE

October 27, 2023
For Immediate Release

UPDATE ON CYBER ATTACKS AT REGIONAL HOSPITALS

Bluewater Health, Chatham Kent Health Alliance, Erie Shores HealthCare, Hôtel-Dieu Grace Healthcare and Windsor Regional Hospital, along with our shared service provider Transform Shared Service Organization, continue to work around the clock to restore systems following a recent cybersecurity incident.

Leading third-party cybersecurity experts have been engaged and we continue to investigate. We expect to have updates related to the restoration of our systems in the upcoming week.

The hospitals will continue to do their best to contact patients directly in advance if they have a scheduled appointment with one of our hospitals that needs to be rescheduled. If you are not needing emergency care, we ask that you please attend your primary care provider or local clinic.

We understand the impact this incident is having on members of our community, including patients and our employees and professional staff, and deeply apologize for the inconvenience this has caused. We want to thank everyone for their patience during this time.

Due to the fact we have notified and engaged police as part of a criminal investigation we will not be providing further comment in response to this statement.