

HEROES
WORK
HERE



WINDSOR
REGIONAL
HOSPITAL

OUTSTANDING CARE – NO EXCEPTIONS!



CHIEF NURSING EXECUTIVE REPORT

April 7th, 2022

Extern Program- Ongoing Funding

In February we highlighted our very successful UNE or Undergraduate Nurse and Respiratory Therapy Employee program.

These staff have been critical to supporting our Nursing and Allied Staff throughout the pandemic, and in addition this has been an excellent recruitment initiative.

This month we received notice that funding for this program will be continuing through September 30, 2022 as part of the overall ministry of health plan to strengthen health and human resources.

COVID 19 Assessment and Testing

The Met Campus CAC now located in the Paediatric Outpatient Dept at Met Campus- focuses on care of patients aged 3 months to 17 years. Since opening in August of 2021 we have seen over 8500 patients. The Ouellette Campus AC located adjacent to the Emergency Department has seen over 140,000 patients since March 2020.

Criteria for Testing: You are eligible for PCR or rapid POC molecular testing if you have COVID-19 symptoms and are any of the following- from <https://covid-19.ontario.ca/covid-19-clinical-assessments-and-testing#who-is-eligible-for-pcr-or-rapid-poc-molecular-testing>

- a patient-facing health care worker, staff member, volunteer, resident, inpatient, essential care providers in high risk settings, home or community care, demonstration school
- someone who lives with a patient-facing health care worker and/or a worker in the highest risk settings
- an outpatient being considered for COVID-19 treatment, or requiring diagnostic test for clinical management
- an outpatient who requires a diagnostic test for clinical management
- a temporary foreign worker living in a congregate setting
- underhoused or experiencing homelessness
- pregnant
- a first responder, including firefighters, police and paramedics
- an elementary or secondary student or education staff who has received a PCR self-collection kit, if available through your school
- other individuals as directed by the local public health unit based on outbreak investigations in high risk settings, etc.

Whether you have symptoms or not, you are eligible for PCR or rapid POC molecular testing if you:

- are an individual from a First Nation, Inuit, Métis community, and/or who self-identifies as First Nation, Inuit, and Métis and their household members
- are an individual travelling into First Nation, Inuit, Métis communities for work
- are being admitted or transferred to or from a hospital or congregate living setting
- are a close contact of someone in a confirmed or suspected outbreak in a highest risk setting, or other settings as directed by the local public health unit
- have written prior approval for out-of-country medical services from the General Manager of OHIP or are a caregiver for someone who does
- are in a hospital, long-term care, retirement home or other congregate living setting, as directed by public health units, provincial guidance or other directives

COVID 19 Assessment and Testing- Locations



- **Windsor Regional Hospital Ouellette Campus (WRH) COVID-19 Assessment Centre** - Ouellette Campus & Met Campus (Paediatric Urgent Medical Assessment Clinic)- To book an appointment online visit wrh.on.ca/OnlineBooking or call 519-973-4443. Phones are answered Monday - Friday, between 8 am and 4 pm.
- **Erie Shores HealthCare (ESHC) COVID-19 Assessment Centre**
For booking and testing information, including location and hours of operation, visit the ESHC website.
- **Erie Shores HealthCare (ESHC) Paediatric COVID-19 Clinic**
The ESHC Paediatric COVID-19 Clinic is open for urgent medical assessments and COVID-19 testing of children 17 years of age and under based on potential COVID-19 symptoms. Individuals are encouraged to book an appointment ahead of time online, however; walk-ins are available Tuesday – Thursday from 8 a.m. to 12 p.m.
- **Medical Laboratories of Windsor COVID-19 Assessment Centres** - LaSalle, Windsor, Tecumseh & Leamington Locations
For booking and testing information, including locations and hours of operation, visit the Medical Laboratories of Windsor website.
- **Southwest Ontario Aboriginal Health Access Centre (SOAHAC)**
The SOAHAC is offering COVID-19 screening and testing by appointment only to First Nation, Métis, and Inuit (FNMI) community members in Windsor. You do not need to be a SOAHAC client to be tested.
Schedule an appointment by calling 519-916-1755.
Location: 1405 Tecumseh Road West, Windsor, For more information, visit the SOAHAC website.

Retail Pharmacy Testing Locations may be found at: <https://covid-19.ontario.ca/covid-19-clinical-assessments-and-testing>

COVID 19 Treatment

WRH began offering Monoclonal Antibody and Paxlovid treatment in January of this year and have provided 49 Mab and 19 Paxlovid courses.

In addition to screening you at time of testing for treatment, you can self assess to see if you fall under any of the categories below and may qualify for either Monoclonal Antibody Treatment or Antiviral Treatment for COVID-19. If you think you qualify, please book a Clinical Assessment appointment at the Ouellette Campus COVID-19 Assessment Centre and bring a list of medications and a list of your current medical conditions. You may be required to take a COVID-19 test during your appointment to determine eligibility.

Patients may be considered at higher risk for severe outcomes from COVID-19 infection and may be eligible for treatment if they:

- are immunocompromised (have an immune system that is weakened by a health condition or medications)
- are unvaccinated or partially vaccinated (have received only one or two doses of a vaccine)
- have one or more risk factors, such as a long-term medical condition or being of older age
- are Indigenous, Black, or a member of another racialized community

Patients who may be at higher risk should contact a health care professional to be assessed as soon as possible.

- contact their primary care provider;
- call Telehealth Ontario at 1-866-797-0000; or
- visit a COVID-19 clinical assessment centre

Health Care Professionals can send an e-referral found here: https://www.wrh.on.ca/uploads/COVID19/COVID-19_Monoclonal_Referral_Form.pdf

Science Table Guidance Document: https://covid19-sciencetable.ca/wp-content/uploads/2022/04/Clinical-Practice-Guidelines_Update_20220401_page1-scaled.jpg

COVID 19 Vaccination- Locations

Since December 2020 Windsor Regional Hospital has administered 365,171 Covid 19 Vaccines at the St Clair Sportsplex, Windsor Hall, Devonshire Site, and at WRH itself if you are a patient- (just ask your healthcare provider).

- We have partnered with multiple community agencies to accomplish including St Clair College, the University of Windsor, the City of Windsor and WECHU

You can get your 1st, 2nd, or booster vaccines at the following locations:

- **Windsor Essex County Health Unit in Leamington-** Walk in Only- Mon/Wed/Fri 9 am-3:45 pm, Tues/Thurs 11am to 5:45 pm
- **Windsor Essex County Health Unit in Windsor-** By appointment only book online or call 519-258-2146 ext 4500
- **Pop Up Vaccine Clinics**
 - Friday April 8
 - Adie Knox 1551 Wyandotte St W- 9 am to 2:30 pm
 - Windsor Waterworld, 400 Wyandotte St E 9 am to 4 pm
- **Participating Pharmacies-** <https://covid-19.ontario.ca/vaccine-locations>
- **Participating Healthcare Providers:** <https://www.wechu.org/cv/covid-19-vaccine-program-health-care-providers>
- **Assistance with Transportation, language and childcare service supports can be found at** <https://www.wechu.org/cv/available-transportationchildcareaccessibility-supports>

COVID 19 Vaccination Recommendations/Eligibility

Children Aged 5 to 11 Recommended:

A two-dose primary vaccine series (second dose 8 weeks after first dose)
A third dose is not currently recommended (exceptions apply for immunocompromised individuals).

Individuals Aged 12 to 59 Recommended:

A two-dose primary vaccine series (second dose 8 weeks after first dose)
A third dose 6 months (168 days) after your second dose (if aged 12 to 17) or 3 months (84 days) after your second dose (if aged 18 or older).
A fourth dose is recommended for First Nation, Inuit and Métis individuals and their non-indigenous household members aged 18 or older 5 months (140 days) after receiving the third dose.

Individuals Aged 60 or Older

Recommended:

A two-dose primary vaccine series (second dose 8 weeks after first dose).
A third dose 3 months (84 days) after your second dose.

A fourth dose 5 months (140 days) after your third dose. New effective 4-7-22

I received my VACCINE TODAY!

FANTASTIC !!
A WELL RUN SYSTEM
- HEE ALL THE CHECKINS IN SYSTEM
- STAFF ARE VERY COURAGE
Randy Applegate

So happy it was finally my turn!
This vaccine will help me to feel
more confident that I won't
catch or spread the virus so easily
Fast & efficient experience!!!
Glad to be part of the solution.
LTMF

Very Professional!!
well organized and
Speedy
Very friendly too!!!

EFFICIENT
NO CONFUSION
1ST CLASS
Jan

Feeling very well
Mailey
McSwain
Shots

Well done!

I was feeling a bit
Apprehensive today.
Everyone was wonderful,
Very well organized.
Apprehension Gone!!
Thank You.

AM SCARE
I was
scared
but
I
love
to
be
here

Excited to be
moving towards a
healthier future!

1) Fearless
2) Efficient
3) Didn't even feel the pinch,
everyone was so nice
4) Fast and efficient
5) As I decided, they helped
me wonderfully.

Just the shot we needed to get
done. Very professional
staff. Thank you to all
who helped.

The nurse administering
the needle was very
nice.

Relieved!

I appreciate.
Very well organized.
Excellent service.
Thank you.

Finally I took the virus
shot. Very much
it is very good
course.

- Well Done
- Efficient
- EXCELLENT CUSTOMER SERVICE
- INFORMATIVE

The process of getting the
shot was very easy.
The staff are friendly.
Overall, great experience!

Thankful for having been
given the opportunity to get
this done. This was nothing
to it & I feel much safer.
What a relief!
Pauline

Very Thankful
😊

Very well organized
clinic. Staff's
confidence. Thanks
to all for doing this.

Grateful!
Thank you essential
hospital staff for your hard
work! I am impressed
with the organization and
with the speed at the
vaccination point.

The experience was
so much better than
I expected. Very
well organized & the
staff were so awesome.

I am so honored
to receive my
vaccine - a feat
of science!

GREAT
JOB
BY ALL
STAFF
M.G.

The vaccine shot was
very easy. I felt it
best of
all.

I am happy to have my
shot. Thanks for my

I am a little nervous
But we need all the

I feel very lucky to be
getting the vaccine.
Everything was very efficient
& very nice.

"Let's fight together"
I am very happy
to get my

Well organized
best experience ever

Very Safe and
organized. Friendly too.
Thank you.

Today I arrived at work at 6
approx 7:30am
2021
All staff were awesome. They
helped me though the whole
process. I am hearing impaired and
process was very courteous and
well handling. Very quick and
easy. Thank you to ALL
staff.

THANK YOU