


Friday, October 14, 2016

## Improving Communication With Patients

We are pleased to announce that we are ready to launch the roll out of In-Room Patient White Boards. During this time, we will be installing a board in each patient's room, providing nurses with education on use of boards and supporting each unit through auditing and use of the boards. The In-Room Patient White Board captures important information that is relevant to our patients' stay such as: the plan of care for the day; information about discharge status; when the nurse will be back; as well as an area for patients to express what is important to them during their stay! The board is updated throughout the day with the newest information by members of the care team ensuring the patient is aware and involved in their daily plan of care.

<b>ROOM #:</b> 4101A	<b>PHONE EXT #:</b> 5566	
<b>TODAY'S DATE:</b> May 10, 2016	<b>TODAY'S PLAN:</b> X-ray of left arm at 1pm	<b>WHAT IS IMPORTANT TO YOU?</b> Keeping my pain controlled
<b>NURSE NAME:</b> Kevin		
<b>PHYSICIAN NAME:</b> Dr. Zakaria		
<b>DIET:</b> Diabetic	<b>MOBILITY:</b> Independent	<b>LEADERSHIP ROUNDS:</b> May 10 <sup>th</sup> , DR
<b>DISCHARGE STATUS:</b> You will be leaving the hospital on this date: Thursday, May 12 Your discharge time is: 10am		<b>COMFORT ROUNDS:</b> A nurse will be back at approximately... 
<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>		

To support the communication of important information between patients and their care team, newly designed In Room Patient White Boards are being initiated at both campuses.



## Launching Lean Six Sigma Belt Training

This week SOP launched Green and Yellow Belt training! Across both campuses and many departments, we have a group of eager participants who have officially kicked off week 1 of the Lean Six Sigma Belt Training Program. Lean Six Sigma (LSS) provides a comprehensive

toolset for addressing complex, cross-functional problems and focuses on patient centric processes. After completion of the program, participants will have an in-depth understanding of many quality improvement methodologies used to improve processes and positively impact patient care.

Have a great weekend!

The SOP Team

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