



November 28, 2014

Hi Everyone,

This week we are introducing our SOP Highlights. Once a month, as part of the SOP weekly updates, we'll bring you a story from the field to highlight some of your accomplishments. We begin this week with Marie Booze in OR Scheduling. When Marie Booze went to the mapping SOP mapping session she was hoping for some positive change. She had no idea how emotional the experience would be.

Here is her story: <https://www.youtube.com/watch?v=uiPzu2v4Pbw&list=UUxHxBdpd743Z6ocyiEVJqA>

Have a great weekend,

The SOP and KM&T Team

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