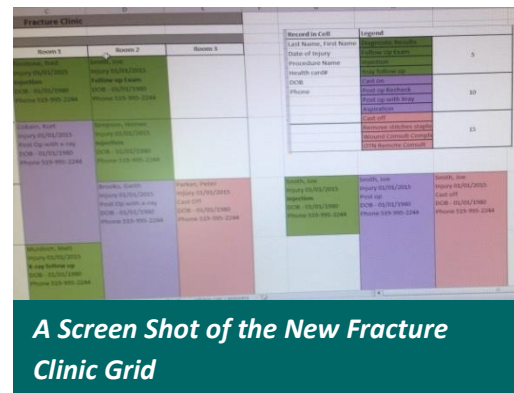


November 27, 2015

The Testing was a Success.....

The fracture clinic team is proud to report the results of their first scheduling grid test. The team reduced the wait time by 40%, from the usual 75 min to 40 min. They were also able to achieve a 50% reduction of the in-room wait time from 30 min to 15 min. The team will continue to test and optimize the scheduling grid in order to further reduce the wait times for patients.



Supporting the Cath Lab Scheduling Grid



Peter, Cath Lab RN - Entering Data into McKesson

The SOP Cath Lab Team has been working on a number of initiatives to support the launch of a new scheduling grid in January 2016. Currently, the focus is on the flow of nursing work and how it can support the successful launch of the grid. The nursing staff will be implementing a new chart format this week, and are also looking at how the patient information is entered into McKesson. The staff are working diligently to reduce rework and delays in supporting the patient to move seamlessly along their care journey in the Lab.

Official CANstruction Kick-Off | First Week

In the spirit of Christmas, SOP is initiating a can drive linked to the Friday huddles. This is NOT an ordinary can drive. Using the cans collected between now and Dec 18th, SOP teams will be CANstructing holiday structures for prizes. Starting today, each huddle (11am and 1pm, every Friday in BOTH SOP offices) has a goal of 100 cans / week. If the teams are able to achieve this goal they will be allowed to spin a wheel that will select an **embarrassing activity for their SOP lead**. Everyone wins!

In addition, you can test your guessing skills with the Christmas Candy guessing challenge. Bring in two cans and receive a ballot for guessing. This challenge will rotate campuses, and will commence at Met on Monday November 30th. Thank you in advance for your enthusiasm and participation!

Check your cupboards and bring in any extra food items that you might have.

Cans will be given to the WRH annual can drive.

Have a great weekend!!

The SOP Team

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