

Friday, May 26th, 2017



Standard Unit moving beyond Medical/Surgical Units to standardized care in new units

The SOP Team is excited to align with the Mental Health, Emergency, and Critical Care programs this month as they begin their journey towards implementing standardized tools and processes to improve care for patients. These specialized programs have seen the success stemming from the Medical/Surgical units and are exploring opportunities to implement best practices which are the foundation of Standard Unit bundles.

Since the 2013 realignment of Ouellette and Met Campuses, it has become increasingly important to deliver consistent and seamless care regardless of a patient's location. Participants in this next wave of programs are eager to "adopt and adapt" the bundles for their areas.

"I hope that this SOP work will make my staff work smarter not harder while providing the best care for our patients" states Jennie Trkulja, ER Program Manager for the Met Campus.

Back across the pond: Farwell to Gülcan Telci

Our KM&T Consultant Gülcan Telci has been supporting the SOP Team since the fall of 2016. With her background in healthcare improvement and integration, project management, Lean Six Sigma and change management, she has been a valuable coach to the SOP and project teams. As part of her "Canadianization", in addition to riding her bike along the Detroit River, she also joined the SOP and Decision Support teams in a curling match!

"I'm so happy to be a part of this great improvement journey at Windsor Regional Hospital. Thank you to all of you who I've met along my path!" shares Gülcan. Her last day is Wednesday May 31st, so be sure to say farewell if you see her!

Have a great weekend!

The SOP Team

future@wrh.on.ca

