

SOP UPDATES

Standardization & Optimization Process

May 22, 2015

Hello Everyone:

Well we are off and running mapping! The Critical Care project group completed the first of our sessions last week. The group mapped out the process involved in moving critical patients into the unit and transferring patients out of the unit. Through the process, the group identified several opportunities for improvement. The goal now is to work toward a future state that will drastically streamline the process. The team has developed the main work streams that will lead us to the future state. Great job to all involved!



Our next mapping session is for the OR turn-around time project next Wednesday and Thursday. We look forward to another productive session.

On the MRI front, the scheduling grid testing is underway at the Met campus and we have already seen some impressive output results. Last week we performed 245 scans which is the highest number of scans we have achieved since starting the project and recording volumes. We understand that this is just the beginning of the testing phase but we are optimistic that the grid is reflective of our demand. Good job to the techs for highlighting issues and working through any difficulties that came up during the week.

Have a great weekend, everyone!

The SOP Team

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