

Friday, March 17, 2017

Mapping to streamline patient flow

The two patient flow project teams, Weekend Discharge and Robust Discharge process, met last Thursday to map out the current state of flow. The purpose of the mapping session was to see how a patient gets discharged from the time of admission and understand each person's role in the process. The group had representation from enthusiastic individuals from thirteen different health care roles. There was great discussion and lots of opportunities were identified for improvement. Next, group members will focus their attention on where most of the gaps are and follow up with staff to understand their action in greater detail. Stay tuned!



Multidisciplinary group attend the Patient flow robust discharge mapping session

Wave 3 Yellow Belt lean six sigma training underway!

On March 8th, a select group of 24 participants started their first day of LEAN Six Sigma Yellow Belt Training led by KM&T senior consultant, Gulcan Telci. Gulcan herself is a certified Black Belt in LEAN Six Sigma and will be facilitating 5 days of classroom training that allows participants to apply basic Lean Six Sigma tools. The knowledge and expertise of Belt Training offers the ability to translate patient needs into standard, consistent care processes that deliver positive patient experiences. Successful candidates will join many Yellow Belt and Green Belt certified leaders within the organization who are instrumental to SOP project successes!

“Using LEAN Methods to Improve your Clinical Day” Presentation

On March 8th, Linda Morrow, Karen Denomme and Diane Hernandez presented on behalf of the SOP team, to nursing students and students from other faculties at the University of Windsor. They discussed using process improvement to keep patients safe. Topics covered were LEAN principles, inpatient unit model of care bundles, and tools to succeed during a clinical day. The goal of standardized care is to improve efficiency, patient safety, and the overall patient experience.

Thank you to the University of Windsor School of Nursing “IHI Patient Safety Champions” group for hosting this highly responsive and engaging visit.



Have a great weekend!

The SOP Team

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