

SOP UPDATES

Standardization & Optimization Process

June 5, 2015

Hello Everyone:



If you haven't had the opportunity to attend the latest rounds of mapping, you still have an opportunity to be included in the discussions. Our ICU group has taken its maps on a road show to each of the campuses. They've posted the current state and future state maps and are inviting the entire staff to take a look and provide comments. We had the maps displayed last week at the Met campus and this week we have it at the Ouellette campus. Please take a look and add a pink sticky anywhere you feel is

appropriate. We appreciate any input that you can give.

Our mapping session this week was for the pre-surgical screening process. As expected the group had some great discussion and developed a current state that shows plenty of opportunities for improvements. Our outcome of the 2-day event was a number of objectives that will help define the work that will take place in the coming months.

So far we've had great success with our mapping sessions thanks in part to our patients who have added a unique perspective to the discussion.

Have a great weekend, everyone

The SOP Team

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