

Friday, July 7th, 2017

Introduce a friend to huddle this morning and receive a free coffee!

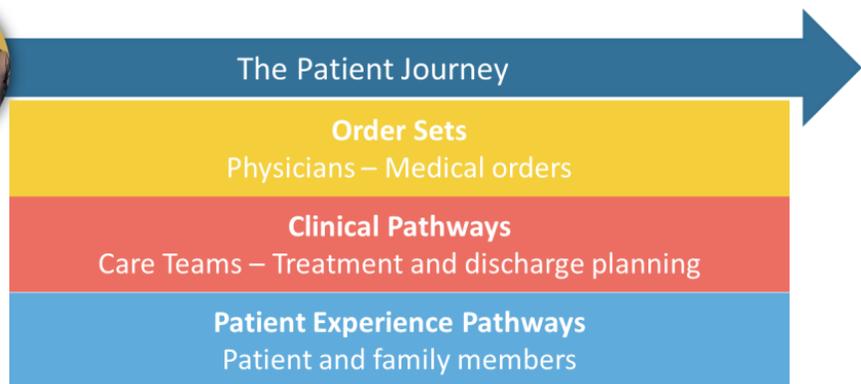
It is 'bring a friend to huddle day' in the SOP offices. All hospital employees are invited to join the SOP Huddles every Friday at 11 am and 1 pm in the SOP offices at both campuses. Each week at huddle, project team leads give a brief update on the progress and successes of the projects. Come and see what is new and exciting in our journey toward outstanding patient care – no exceptions, at Windsor regional hospital. As a special bonus today, everyone who brings a friend to huddle will receive a free coffee!

Pathways reducing the length of time stroke patients are in the hospital

In June, teams started to trial the Pathway Bundles with patients having had an Ischemic Stroke. Since that time, over 50 patients and their families have benefits from receiving standardized care.



Since starting to use the Pathway Bundle, **the number of days patients stay in acute care has reduced from over 6 days to less than 5 days.** This means patients are waiting less time in an acute care bed before moving on to their next steps in care. As result of the trial, the teams have learned what worked well and what could be improved. Changes have been made and teams are looking forward to launching the remaining 4 diagnosis this August. Stay tuned!



Sharing the benefits for patients: Standardizing processes in the Mental Health, Critical Care, and Emergency Department units

Since the middle of May, the second wave of Standard Unit teams from Mental Health, Critical Care and Emergency Departments have assembled their teams comprised of managers and frontline staff. LEAN Six Sigma Green Belt and Yellow Belt staff were also recruited to provide an outsider perspective and lead literature reviews to supplement best practices within the current Standard Unit Bundles.

Helen Catauro, Manager Corporate Quality Improvement/Decision Support joined the Critical Care team. "This process improvement journey will



Mental Health team members pose for a picture after a planning session as they work to improve care for their patients

benefit our patients and staff alike. Working with the team has provided me with greater insight to the clinical side while also allowing me to apply my Green Belt training. I'm looking forward to the Standard Unit bundles being implemented (and sustained!) across Windsor Regional Hospital."

Now the work begins to develop Standard Unit bundles that will work within these specialty areas and bridge with the existing Medical and Surgical Standard Units in the journey to deliver safe, consistent patient care and reduce harm!

Have a great weekend!

The SOP Team

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