

Friday, July 28, 2017

Getting ready to roll out QBP Pathways and improve the patient journey

Starting in mid August, patients with similar conditions (QBPs) will receive standardized care and communications so they will know more about what to expect in the hospital. Over the next couple of weeks, staff will receive training on new best practice Order Sets, a new daily plan of care tool (Clinical Pathways) and patient education materials (My Care Journey).

Lynda Truong, Clinical Practice Manager for the trial unit 8W, shares that “using the QBP bundles for acute stroke patients has helped identify and resolve barriers to discharge and decrease length of stay. Patient's are more aware of what to expect each day of their care journey.”

Over the last two weeks, QBP Teams have spent time with leaders from across the organization to prepare for the rollout. More than 50 individuals, including Operations Managers, Clinical Practice Managers, and Utilization Nurses received a 2 hour training session and were provided with resources and support that will help with the rollout of this new program. Over the next couple of weeks, they will share this information with their teams so everyone is on the same page for the go-live date of August 21. These exciting changes will begin with patients experiencing Ischemic Stroke, COPD, Pneumonia, CHF and Hip Fractures, with more to come in the fall.

Look for more information being provided on your unit, or visit WRHow.ca for more information!



Unit leaders each received 2 hours of training, including a chance to hear lessons learned from the trial with Ischemic Stroke patients.

Getting started with Wave 2 Standard Units: Thank you to our Literature Review Team Leads

On behalf of the Standard Unit teams for Critical Care, Mental Health, and Emergency departments we would like to recognize and thank the Literature Review “Team Leads” for their generous time and contributions to these departments.

Helen Catauro, Angela D’Alessandro, and Devon Lanspeary conducted research to find best practices for patient journeys in these areas. The teams will now work with that information to see how it can be adapted and applied to current WRH Standardized Bundles to their specialty areas and provide safer patient care!



*Angela D’Alessandro
Lean Six Sigma Yellow Belt*



*Devon Lanspeary
Lean Six Sigma Green Belt*



*Helen Catauro
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Have a great weekend!

The SOP Team

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