

Friday, July 15, 2016

Spreading Change: Standard Operating Room (OR) Layout

The Operating Room Turn Around Time (OR TAT) SOP project has been working hard in the past weeks rolling out a standardized room layout for both the Ears, Nose and Throat (ENT) Service at the Metropolitan Campus and the Neurological Service at Ouellette Campus.

A standard room layout makes the turn around process between OR cases smoother and better coordinated. More efficient turn around times ensure that patients aren't waiting in the OR bay for extended amounts of time while the OR is being cleaned and set-up.

Preliminary data shows that 95% of ENT and Neuro cases are successfully using the standardized room layout. The team is excited to see what positive effects this will have on patients and those staff involved in the turn around process.



The Operating Room Turn Around Time Project (OR TAT) Team is spreading standard room layouts to Neurological and Ears, Nose and Throat (ENT) surgeries.



To reduce patient wait times, the Fracture Clinic is trialing the use of a dedicated X-Ray Clerk at Met Campus. .

Fracture Clinic (Met Campus) working with Diagnostic Imaging to Reduce Patient Wait Times

The Fracture Clinic is looking to further reduce patient wait times by working with their colleagues in Diagnostic Imaging at Met Campus. It has been noted that patients are often late when requiring x-rays prior to their appointment time.

The Fracture Clinic SOP Project Team is eager to test the impact of having a designated X-Ray Clerk for Fracture Clinic patients. The team hopes that having an assigned clerk will create a timely registration process and eliminate the bottlenecks.

Stay tuned for results in the next few weeks!

Testing 'Live Stickers'!

Last week, the Cataracts/Eye SOP Project Team tested a new process of applying stickers to their patients' charts while meeting with the patient.

This change supports a First-In First-Out (FIFO) process, as opposed to batching charts which can increase wait time.

Early data results were promising! This trial helped the team better understand the delays in order to develop possible solutions to support a timely process for eye surgeries.

Have a great weekend!

The SOP Team

Future@wrh.on.ca



The Cataracts/Eyes Project Team is trialing 'live stickering' to reduce the amount of time patients spend waiting for their paperwork to be completed.