

Friday, Jan 26, 2018

Improving Patient Communication in the Emergency Department

The Emergency Team at both campuses have been working on improving communication of clinical information about patients. There is always the danger that as information is passed from one clinician to another that it can become altered or misinterpreted leading to poor patient outcomes.

They have created a tool called PVITAL (**P**ersonal information, **V**itals, **I**nterventions, **T**reatments, **A**dmission, **L**egal). PVITAL is used at any point of nurse to nurse handover for all of the acute care ED patients. By using this tool reporting becomes structured and standardized.

This tool was developed by staff using best practice guidelines to improve communication gaps, overall patient care by sharing safety aspects to prevent poor patient outcomes.

P	ersonal information
V	itals
I	nterventions
T	reatments
A	dmission
L	egal

5S Event on 4Medical



On Wednesday this week, a team including staff from 4 Medical worked together organizing and decluttering the unit. This was the last of the scheduled 5S events for wave 2 of the Standard Unit.

Have a great weekend!

The SOP Team

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The 5S events involve the work of multiple departments to be successful. SOP would like to truly thank all of the staff involved in these events. Without you they would not be successful. Who will be next????

