

# SOP UPDATES

Standardization & Optimization Process

January 23, 2015

Hi Everyone,

The SOP team growing! This week we are pleased to introduce you to three students from the Schulich School of Medicine, Windsor Program, who will be doing research placements with the SOP team, as well as a new team member from KM&T.



Christopher Langley is a second year student who has an interest in Orthopedics and improving care for patients in the Windsor Essex Community. Chris is no stranger to WRH. He worked on a research project with Dr. Hamm at the Regional Cancer Program to understand why patients with certain types of cancer presented to the Emergency Department with concerns and complications from their cancer.

Christopher will be working with the OR Scheduling SOP Project team to reduce wait times for total knee replacement surgeries and standardize processes between the OR booking offices.



Jonathan Williams is a first year student who is looking forward to using quality improvement skills he gained in the Primary Care setting here at WRH. While completing his undergraduate studies at Western University in London, Ontario, Jonathan worked as a Program Planner with the London Family Health Team (FHT). There he monitored and evaluated the outcomes of several preventative care programs to understand their effectiveness and value for patients.

Jonathan will be working with the Med/Fluid Incidents Project team to eliminate incidents of harm to patients at WRH.



David Hudson is a second year student with a background in engineering. David has previously worked in the Windsor community in the manufacturing sector as a Project Manager where he redesigned processes to be more effective and yield higher quality outcomes. It is this engineering background that has prepared David to apply the same principles from his time in manufacturing to healthcare processes to improve care for patients.

David will be working with the Cath. Lab Table Utilization SOP Project to help prepare the team to take efficient processes forward when a second table is added in the future.



Finally, the SOP team is excited to welcome Joshua Lomonaco to the team. Josh has a background in Industrial Engineering and has created, led, and managed standard work programs. Josh is a skilled facilitator and has taught and coached staff in Lean principles and techniques. Josh will work on the current SOP priority projects and assist in the scoping of the SOP Wave 2 projects.

All of our new team members are looking forward to supporting the SOP project. Please make them feel at home.

Have a great weekend,

The SOP Team

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