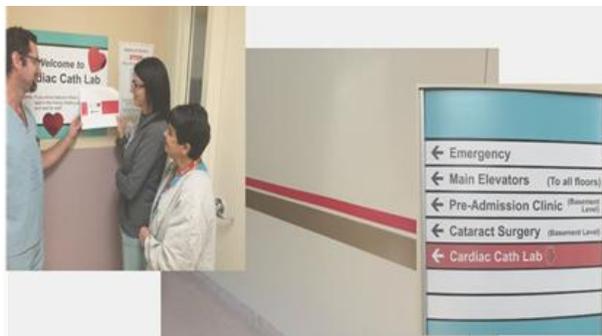


Hello Everyone:

This week we wanted to share a video with you from the Med/Fluid Incidents project. In this month's video highlight, nurses Pam and Renee talk about their experience so far working together to standardize processes between the sites. The video shows the challenges and benefits of working together for our patients.

WATCH: [SOP February Highlight](#)

The MRI Wait Times project made strides this week by standardizing the preparations for patients having common MRIs. Moving forward all patients will receive the same instructions for preparing for their MRI at home. This is important as we want all WRH patients to have the same high quality experience and journey, regardless of which campus they are at.



Getting from Admitting to the Cardiac Cath Lab just got easier!

Have you noticed some extra colour in the hallways at the Ouellette Campus? After hearing from patients that finding the Cath Lab was a bit of a challenge, we decided to help them out with some simple way finding improvements. A red strip on the wall now leads patients from Admitting on the main floor, to the Cath Lab in the basement. We've also added some hearts to the wall to make it easier for patients to find us.

Finally with all the snow and frigid weather we are certainly looking forward to spring and know many of you are too! In an attempt to celebrate the warmth we know is just around the corner, we thought it would be fun to have a "Spring Fling" theme at our Huddles next Friday, March 6. We'll have spring treats at both the 11 am huddle in the Ouellette SOP office and 1 pm huddle at the Met SOP Office. As always, everyone is welcome to drop in to our weekly huddles. If you haven't been yet, this is a good chance to come by, say hello, and learn more about the progress of the current SOP projects.

That's all for this week, please continue to share your questions and feedback with us at [future@wrh.on.ca](mailto:future@wrh.on.ca)

Have a good weekend,

The SOP Team