



February 20, 2015

Hello Everyone:

Our Pharmacy team is excited to announce that as of April 13, 2015 both the Met and Ouellette pharmacies will be open from 7 am to 11 pm to support frontline caregivers and patients at WRH! This is a significant expansion of hours and a lot of planning and coordinating is being done to support this. A “soft launch” is planned for selected dates next month, to test our readiness for the extended hours.

We are also excited about the launch of our newly developed 2-day SOP education sessions. The first session is scheduled to run tomorrow (February 21) and February 25. Another round will run March 10 and 11. The sessions are being offered to a mix of participants including students we are working with from the Schulich School of Medicine, current Priority Project members, and team leads from our current and future projects. The goal here is to give everyone the skills and knowledge to support improvement in their own department, either by leading projects or participating in them.

Finally, some big accomplishments to report in the MRI Wait Times project! MRI Radiologists are continuing to develop a process for standardizing protocols between campuses. This is not an easy task as team members at each site have spent a lot of time over the years developing a process they feel works best for them. In an attempt to standardize, the group has decided to test some new scans and sequences and evaluate the test in the following weeks. This team has also standardized patient preps for all common MRI scans between sites. This is a big step that will go a long way toward improving the patient journey. Nice work everyone!

That’s all for this week, please continue to share your questions and feedback with us at [future@wrh.on.ca](mailto:future@wrh.on.ca)