

Friday, December 23, 2016

## *5S'ing the Intensive Care Unit (ICU) at Met Campus*

Patients and staff will have an easier time navigating through the ICU now that the 5S event has been completed. '5S' stands for Sort, Set, Shine, Standardize and Sustain. A walkthrough was done weeks before the event and feedback and suggestions from the staff was collected before any changes took place. The 5S process was implemented with help from facilities, environmental services, management, and front line staff. One of the biggest changes the 5S team implemented was installing tracks above each bed, making it easier to read signage placed outside of patient rooms! This change will ensure that there is clear communication among staff and family regarding information such as infection control precautions that are required before entering a patient room. In addition to this, clutter was removed, including old and expired documents and equipment and much more! Congratulations to the 5S Team for all their hard work!

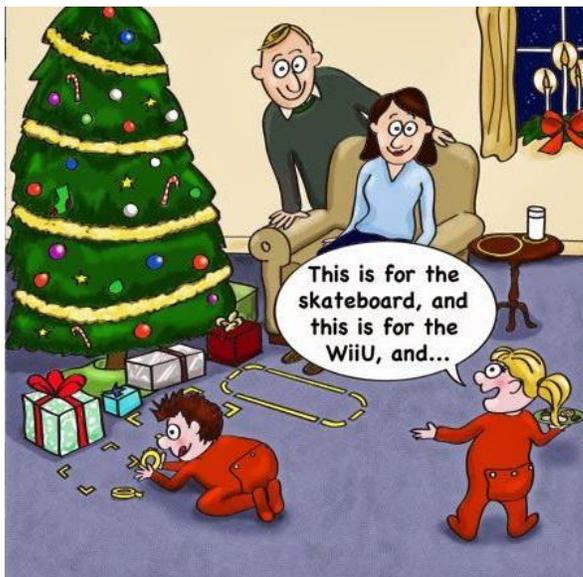


*Pictured above is the ICU 5S team after a job well done: Maria, Loretta, Marianne, Carrie, Andrea, Paige, Janet, Michelle and Janice (back row), Natasha, Rana and Karen (front row)*

## *The excitement begins for Quality Based Procedure (QBP) Pathway Improvement Project*

After a successful kick-off earlier this month, the five cross-functional Quality Based Procedure (QBP) Working Groups have started their weekly meetings and are eagerly looking forward to making positive improvements in the journey of patients experiencing Congestive Heart Failure, Pneumonia, COPD, Hip Fracture, and Ischemic Stroke.

The groups are hitting the ground running as they gather and review best practices for patient care related to these diagnoses. The teams are sharing ideas around the table about how to design, implement, and align Order Sets, Clinical Pathways and Patient Experience Pathways. "I am excited to see the active support and additional resources dedicated to improving our pathways and order sets", shares Irene Carson, Clinical Pathway & Order Set Coordinator.



Thanks to all of the working group members for your commitment thus far and your energy as we move into the New Year!

Have a great weekend, and Happy Holidays!

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