

August 8, 2014

Hi Everyone:

Windsor Regional Hospital's SOP plan of action, outlining key priorities is starting to take shape. Over the next couple of weeks we will meet with program leaders as we review our Opportunity Assessment findings and prepare a roadmap for the SOP process going forward. This will be shared with the hospital MAC and Board of Directors next month. Once approved by the Board, we will share with everyone. After that, things really get moving as we enter into the next phase of the Standardization & Optimization Process.

***'The best laid schemes o' mice an' men gang aft agley.'* Robert Burns**

The plan created by the SOP team will identify areas where we can improve and set the course for the SOP work we will tackle in the coming months and years. Having an agreed upon plan is essential. It keeps us on track and on target, but it is only half the battle. With a plan that extends so far into the future, unforeseen circumstances will arise and we may need to change course. As long as this change is for the right reasons, and it is agreed upon by the key stakeholders, that's okay. We hope when the plan is revealed, you will see that it was created with flexibility and has the ability to adapt to unforeseen internal and external factors, because – to translate the above quote from Scotland's best loved poet - even the best constructed plans can go wrong. And as human beings, like the rest of nature, we have very little control.

Thanks to everyone who has helped get to this point, sent us their ideas, helped with research, and everyone who has participated in our workshops and training sessions. The SOP team is looking forward to the next stage in this journey.

John McKillop, Managing Consultant, KM&T

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Send us your suggestions at future@wrh.on.ca