

Friday, August 26, 2016

## *Operating Room(OR): Turning Around to Sustainability*

Change can be difficult. When change results in improvement, those changes are worth sustaining!

Over the past fourteen months, the OR Turnaround Time project team has met every Friday morning to standardize and improve turnaround times in all surgical services. These meetings have led to significant positive changes that the team is working to sustain.

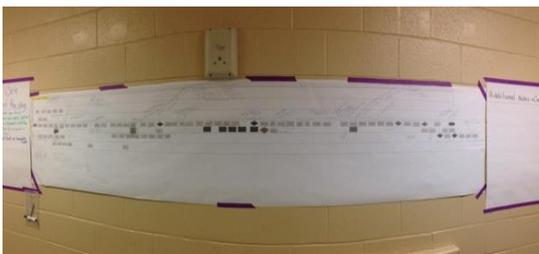
The two most impactful initiatives are the Cleaning Redesign and the Standard Room Layout. Cleaning Redesign created a standard cleaning process of an OR at both campuses. OR cleaning times between campuses are now within two minutes of each other.

Standard Room Layout ensures that each OR is left in a standard way

after cleaning. Data collection shows that Standard Room Layout saves four minutes per turnaround, which means less waiting time for the patient in the OR waiting bay.

The team will sustain these positive changes by creating standard work with instructions, standard auditing, and a process for follow up. The project is slated to wrap up by September 16, 2016. A huge thank you goes to the project leads, Christine McDonough and Kathy Vecsey for their dedication and hard work!

## *Cath Lab: Starting their Day in the Most Efficient Way!*



*The Cath Lab SOP Project Team is working to establish a standard 'start of day' process. Staff have been provided the opportunity to document their feedback for the future state on the process map outside their department.*

The Cardiac Catheterization (Cath) Lab Project Team continues to work on improving the patient experience in the Cath Lab through standard process improvement work!

The team is currently developing a standard work process for the morning preparation of patients. Cath Lab staff are able to participate in the improvement of patient flow by providing input to determine whether to prep the patient then complete pre-procedure documentation or vice versa.

A streamlined process will allow staff to increase their process efficiency and help to ensure that patients are ready for their scheduled appointment times.



*As the OR TAT Project Team moves to Alumni status this fall, the team is working on ways to sustain all their positive outcomes.*

## *Gaining Momentum: Shift to Shift Report for 6W & 6N and Care Round Planning for 4W*

This week in Standard Unit, the project team has been busy supporting the 6W (Ouellette) and 6N (Met) units with Shift to Shift Report. As the team continues to roll out Shift to Shift Report, they are ensuring that patients are being assigned to the most appropriate care provider.

With 4W launching Care Rounds this week, the SOP team has been busy working with the nursing staff, allied health, utilization management nurses— as well as the Operations and Clinical Practice Managers. Care Rounds ensure that clear plans of care are in place and allows patients to return home as soon as possible.

The SOP Team would like to thank the Medicine teams for embracing all these new changes!

Have a great weekend!

The SOP Team

[Future@wrh.on.ca](mailto:Future@wrh.on.ca)