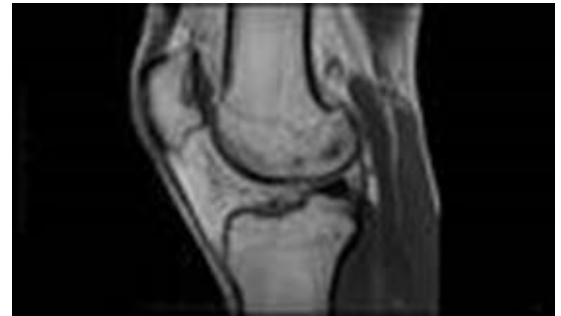


Friday, August 19, 2016

MRI Team: Working to Reduce Patient Wait Times

The Magnetic Resonance Imaging (MRI) Project Team is focused on reducing patient wait times for MRI scans. This past summer, the team implemented 'first in-first out' scheduling for knees. This method of booking can reduce wait times by allowing the patient the first available appointment regardless of campus.

Wait time for knees for a priority 4 patient has been reduced from 3 months to approximately 1 month (Note: A priority 4 patient is defined as an outpatient, with a recommended procedure date within 28 days of the order being received). With positive results, the team will be looking to spread 'first in-first out' booking to other types of scans.



The MRI Team is working to reduce patient wait times by booking knee scans on a 'first in-first out' basis.

Are You Up For A Challenge?



The SOP Team is using fun and innovative ways to educate staff about quality improvement principles and practices.

The SOP/KM&T Team is rolling out a new education program to help staff further develop their skills in project management and continuous quality improvement.

To help launch this exciting training opportunity the SOP team will be holding a Lego® building challenge with Lego® prizes to be won! Look for us on:

- September 8th (1300h – 1600h) at Met Campus; and
- September 9th (1300h – 1600h) at Ouellette Campus.

*Note: If you would like to participate, but you are not available due to your scheduled shift, please contact the SOP office (ext. 33678) for an alternate time.

Beginning this fall, interested staff will be able to access White Belt training through our online learning system. For those wishing to continue, the opportunity to acquire Yellow Belt training will commence in October. This education has been developed by a Master Black Belt and is aligned with the standards of ASQ (American Society for Quality) and IASSC (International Association for Six Sigma Certification). Stay tuned for further details!

Promoting Sustainability Through Standard Work

The Critical Care SOP Project Team is creating a library of standard work. The team wants to preserve gains in efficiency and aims to do so by recording step-by-step instructions of common patient-centred processes. The processes the team is cataloging will ensure that the patient's ICU room is ready upon their arrival, critical care patients are transferred to the ICU within 90 minutes of admission, and that patients are transferred out of the ICU in a timely manner with their family being notified.

Have a great weekend!

The SOP Team

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