

SOP UPDATES

Standardization & Optimization Process



Veronica Penfold meets the ICU Project Team for the first time on Wed., Aug.

Happy Friday!

Growing the Team

Patient representatives are our most important team members in all of the SOP projects. This week Veronica Penfold joined the ICU SOP Project team to help us understand the ICU process from the patient's perspective. We are grateful for her insight and look forward to her participation in the project.

Leading the Pack on the Medication Administration e-Learn

How do we ensure that we safely administer medications 100% of the time? This is the task that a dedicated team of nurses and pharmacy staff tackled as part of the Wave 1 Med/Fluid SOP Project. The team designed and tested a process that includes 6 critical steps to safe medication administration. Thank you to all of the nurses who have had a chance to complete their online Medication Administration E-Learn. So far we are at 65% completion across the organization.

Congratulations to the staff of the following areas who are leading the pack so far:

- Met Float Nurses - 100%
- Pediatric Nurses– 100%
- Met PACU Nurses – 91%

Sending a friendly reminder to the remaining staff who have not yet had a chance to complete the E-Learn to jump on a computer and take 10 minutes to learn more about this team's process.

Fracture Clinics gearing up for their first trial

Patients requiring follow-up after discharge from Surgical Inpatient units will be the first group to test a new standardized referral for the fracture clinic. The benefit of a standardized referral will be consistent and complete information to allow the fracture clinic staff to schedule these patient's appointments before they leave the hospital.

Have a great weekend !!

The SOP Team

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