

Friday, Aug 11, 2017

Decluttering in Mental Health

The SOP team, along with a team of staff from Mental Health, participated in a 5S event on 3South this week. The day-long cleaning and organizing event can be a bit disruptive at times as team members sort through clutter, but as the images below show, short-term pains lead to long term gains for patients and staff!

Following the 5S, Jonathan Foster, Director of Mental Health and Angela Dalessandro, team lead for the Mental Health Standard Unit, toured the unit to see the final results. "The environment impacts patients, but it also impacts staff. Having a clean, organized, functional unit benefits everyone. A clean space is a safe place," said Jonathan Foster.

Changes in the area were positively noted by staff in other areas who are now looking forward to a similar opportunity to organize their units. The next unit to have the 5S will be 3North on Wednesday, Aug 30.



Krista, Jen, Shelby, Heather and Catherine The 3South, 5S crew



BEFORE & AFTER: Prior to the 5S, it took a nurse about 6 minutes to find patient belongings in here. With a clean and organized space, the SOP team is looking forward to the post 5S data!

Thumbs up to the new My Care Journey App

This week a focus group was held to get feedback from patients and family members about the new My Care Journey App that will be rolled out later this year. The goal of the meeting was to see how well patients could navigate through the app and understand its content. Those at the session were excited about how easy the app was to use and understand. All participants felt it would be a useful tool for both patients and loved ones during their hospital stay, and after they leave.

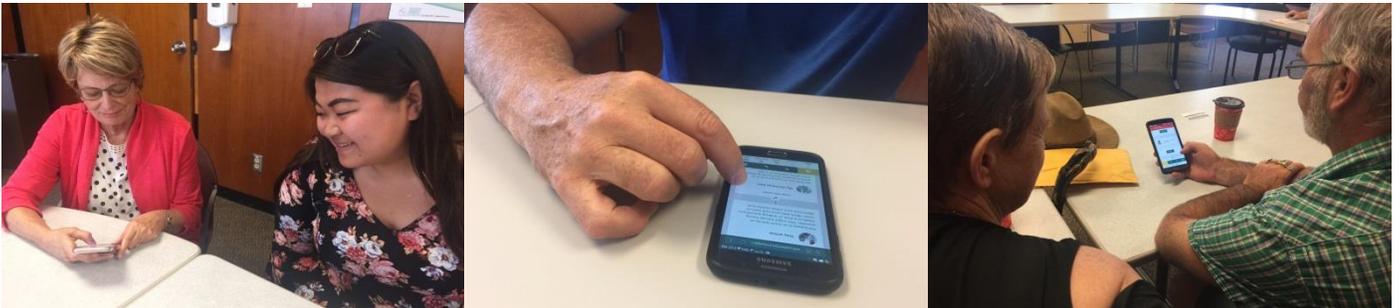
“When you have a life changing situation, you cannot get enough information,” said Robert Catherine, a former patient and focus group participant. “You would want that app and that information!”

Quality Based
Procedures (QBPs)
Pathway
Improvement
Bundles

Starts August 21st

**COPD
Pneumonia (CAP)
CHF
Ischemic Stroke
Hip Fracture**

*Not trained yet?
See your Manager*



PATIENT PERSPECTIVE: During the focus group, patients offered valuable feedback that will be incorporated into the final version of the app and the rollout of the information.

Have a great weekend!

The SOP Team

Future@wrh.on.ca