

Friday, April 6, 2018

An innovative approach to Comfort Rounds: Adapting the process for Mental Health patients

The Mental Health Standard Unit team has been successfully implementing the Standard Unit bundles over the past year. This week, frontline staff have been receiving education on an innovative approach to comfort rounds developed by the team to best suit patients in the department.

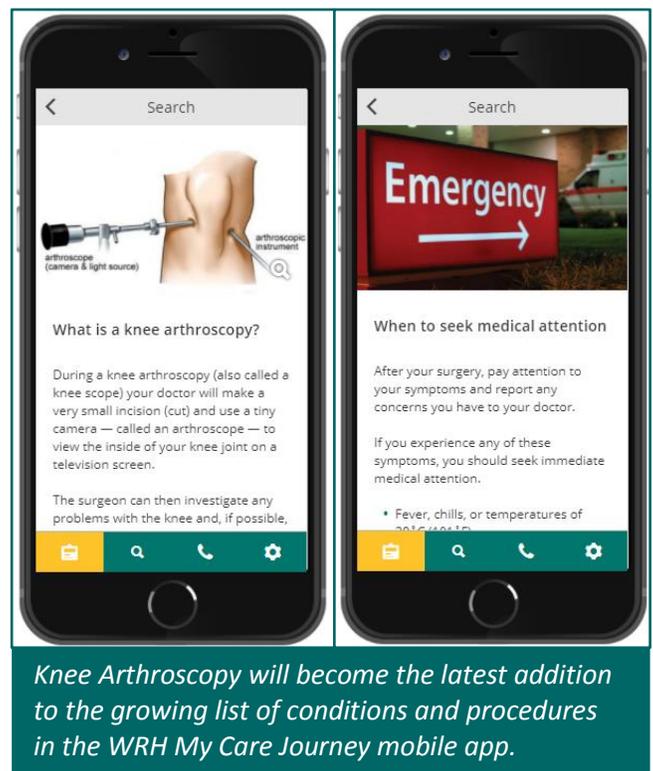
During a “mental comfort” round conducted every two hours or more, a nurse would ask their patient about their Mood, Thoughts, At Risk Behaviour, Interventions, and Room Safety. This deliberate round promotes therapeutic conversation allowing the patient to be involved in their care and allows the nurse to proactively identify behavioural changes. We look forward to hearing about the success of this bundle as it is implemented in the following weeks and thank the frontline staff for their ongoing feedback and contributions!

Knee Arthroscopy: Preparing to launch the first outpatient procedure

As part of the Quality Based Procedures (QBP) Pathways Improvement Program, patients preparing and recovering from a Knee Arthroscopy procedure will soon benefit from standardize care practices and patient education. Over the last few months, teams from the Pre-assessment, Day Surgery and Operative Rooms worked together to develop Order Sets, Clinical Pathways, and the My Care Journey brochure and mobile app.

Patients will receive the brochure and information about the app from their surgeon. The standardized care will continue during their pre-assessment visit, surgery, and recovery at home.

Stay tuned as we approach our upcoming launch date.



WRH My Care Journey App Feedback

The WRH My Care Journey App helps patients and family members play an active role in their recovery by giving them the right information about their care and their treatment at the right time. As we continue to add new content and conditions to the app, your feedback is welcome and appreciated at any time. Please send any thoughts or suggestions to app@wrh.on.ca.

Have a great weekend!

The SOP Team

future@wrh.on.ca