

Friday, April 22, 2016

Enhanced Neurosurgical Access Program (ENAP) Project Kick Off

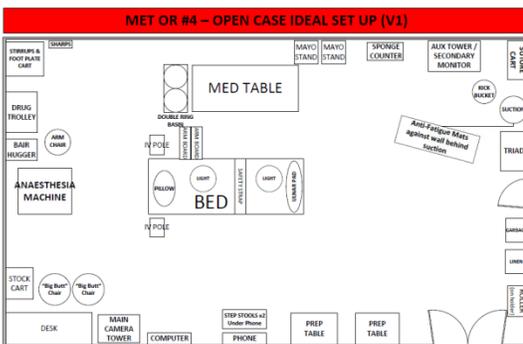
The Enhanced Neurosurgical Access Program (ENAP) is coming on board to the SOP Process, as one of the Wave 2 projects under Ambulatory Clinics. The ENAP Team has been formed, and a 1-day Mapping Session has been set for May 6, 2016.

The ENAP Team is looking forward to discussing the clinic processes and unearthing opportunities for improvement. Stay tuned!



Patients being provided appointment times for the ENAP Clinic by Darlene.

The Operating Room: Standard Room Layout Rolls On



An example of an OR map used to show Environmental Services staff where to leave specific equipment.

On Monday, April 18, two more operating rooms (ORs) at Met (Gynecology) and two at Ouellette (Plastics and Oral Maxillofacial) will begin their trials in Standard Room Layout. Originally trialed in the orthopedic operating rooms, standard room layout is a process that sets up ORs in a standard way following room cleaning. At the Met Campus, visual cues have been implemented in the form of colour-coded magnets on the operating doors to indicate which set up is needed for the next case (e.g., red = open case, blue = laparoscopic case).

Past data has shown that leaving the room in a standard layout saves 4 minutes per turnaround due to saved steps in rearranging equipment. The gynecology, plastics, and oral maxillofacial services will run their trial for four weeks with data being reviewed weekly. The next service down the road will be Ear/Nose/Throat at both campuses.

Eye Clinic Project: Looking for Opportunities

Under the umbrella of the Ambulatory Clinics SOP Project, the Eye Clinic Project is kicking off next week with a Mapping Session on April 29th. Through the activity of process mapping, the project team will record all the steps that patients go through in order to receive eye surgery. Next, the project team will create a future state map, which will identify opportunities of improvement to help the project team to achieve their newly designed future state. Stay tuned for more information post-mapping!

Have a great weekend!

The SOP Team

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At the Ouellette Campus, one of the surgeries included in the Eye Clinic project is Cataract Surgery.