

Friday, April 21, 2017

You are cordially invited

Next week, the SOP team is hosting two “BIG” events and we hope to see you there.

On Thursday, we are holding a Patient Flow “Current State” Showcase. On display we will have what has been described as the “mother of all maps” which attempts to capture everything from admission to discharge. It highlights the work done to date in understanding the current process of how patients flow through the hospital. This has been described as the “mother of all maps” and attempts to include everything from admission to discharge. Come take a look, see for yourself and let us know if there is anything we’ve missed or suggestions for improvement.

On Friday, the SOP team is hosting the Big Picture Huddle, a celebration of the work done so far. We will have highlights from all team projects, including the work of our Alumni groups, a celebration of the yellow belt graduates & cake!

All Staff, Professional Staff and Volunteers Are Invited!

Thursday April 27th 2-4 pm

Patient Flow “Current State” Showcase

Met Campus Auditorium & Ouellette Campus Essex Room

Friday April 28th 1-1:45 pm

“The Big Picture Huddle”

SOP Offices at Met and Ouellette Campuses

Yellow Belt Training in Action

As part of completing their Yellow Belt certification this group of candidates participated in a Kaizen (Rapid Improvement Event). The participants were divided into 2 different working groups. The first group worked on the feasibility of a “Pharmacy First Fill” prior to discharging patients who had undergone a Percutaneous Catheter Intervention. The second group worked on “Order Set Supply in the Emergency Department, at the Met campus”.

“Everyone was very engaged by using the Lean tools and helped the team stay focused making the event run smoothly,” said Antoinette Duronio, Clinical Pharmacy Manager and lead for the Pharmacy First Fill process improvement team.

Both projects addressed delays to providing timely care to the patient with plans to help make these projects a reality.

Have a great weekend !

The SOP Team

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Wave 3 Yellow belts after their Kaizen Event