

Journey to Zero June 26, 2019

SCRUBS THURSDAYS – COMFORT ROUNDS/GENERAL FEEDBACK

- staff explained various bundles to visiting leaders
- visiting leaders shared findings with unit managers (peer to peer feedback)
- unit managers were given a heads up to notify staff of visitors doing experiential support –very helpful
- helpful for leaders to see other units and engage staff

- non-standard units –adopting bundles
- common struggles, collaborate for solutions

- Leaders Rounds – leaders ask about Comfort Rounds
 - opportunity for staff to be more engaged to use the same terminology
ie. using the term ‘comfort rounds’ with patient