Standard Work

Job Name	WRH Standardized Care Rounds	Objective:	To ensure care needs of patients are met, address barriers of disposition, as well as, identify issues regarding patient safety, staffing, resources and equipment needs.	Date:	April 26,2018
				Owner	Emergency Department

	Process Steps	Freq
1	Care rounds in the ED will assist in achieving goals of patient care, patient disposition, patient safety issues, as well as, staffing, resource and equipment needs.	
2	ERL's will utilize the electronic tracking board systems EDIS/ McKesson to guide their rounding and update as required.	
4	Care round assessment are to be done by ERL prior to shift change, as well as between ERL and physician/NP's before their completion of shift. Any additional rounds can occur at any time dependent upon circumstance in the ED (i.e. safety concerns, ANB, high influx of EMS, high acuity patients requiring bed and utilization of staffing resources) ERL to escalate to Ops Manager and command center if required.	
5	ERL will complete a care round assessment of each patient in the department at 0630 and 1830. This will include patient demographics (can be obtained from ED tracking system), location, ? Diagnosis/ plan of care, outstanding diagnostics / consultations, isolation status, safety assessment (form 1, AOB, fall risk) and any staff concerns.	
6	Outgoing ERL will lead care round at 0700 with Incoming ERL and ED leadership starting in high acuity areas and moving through the department by section.	
7	ERL will follow the template for care rounds to ensure all necessary information is obtained and confirm standardization of rounds	

Visual Aid

Fall	Room	Precautions	Chief Complaint	Dispo
	1			
	2			
	3			
	5			
	6			
	7			
	8a			
	8b			
	9			
	10			
	11			
	12a			
	12b			
	13			
	14			
	15			
	16			
	17			
	18			
	19			
	20			
	21			
	22			
	MTA 1			
	MTA 1			
	MTA 3			
	PAZ1			
	PAZ 2			
	PAZ 3			
	OCA 1			
	OCA 2			
	OCA 3			
	OCA 4			
	OCA 5			
	OL 1			
	OL 2			
	OL 3			
	OL 4			
	CODE 7 1			
	CODE 7 2			

Standardization & Optimization Process

WINDSOR REGIONAL HOSPITAL
OUTSTANDING CARE—NO EXCEPTIONS!

Revision Date :

Review Date: