



Keep high aspiration, moderate expectations, and small needs. ~ **William Howard**

WRH Goes Better than Green for Cleaning—Once again a First

Something revolutionary and a first for a Canadian hospital is the piloting of a new "miracle" product now being used at Windsor Regional Hospital. Windsor Regional Hospital has teamed up with a Windsor based company, Tersano Inc., to convert the hospital's cleaning of non-patient areas from potentially harmful, harsh and environmentally unfriendly chemicals to ozone based water cleaning. Not only is the switch safer for our patients, visitors and staff but it is also a less expensive solution than harmful chemicals. Media were recently invited to attend a demonstration of the revolutionized product. Stay tuned for more information on this 'made in Windsor' solution.

Accreditation

Reminder that surveyors from Accreditation Canada will be onsite Monday, December 5 – Friday, December 9th. The Accreditation process allows organizations to evaluate and improve the QUALITY of their services. Surveyors will be conducting meetings and Episodes of Care (Tracers). Watch TV monitors for more information, visit the WRH Intranet or discuss expectations with your Manager.

Need a Gift for the Holidays? WRH Foundation Provides One Stop Shopping

Gift cards—those convenient plastic slivers that ensure someone can buy something they actually like—will be among the hottest holiday gifts this season. More than 57% of consumers said they'd give a gift card, up from nearly 46% last year, according to the National Retail Federation's annual holiday survey. A variety of cards, from big box stores to local businesses, are available. Make your holiday shopping stress free and support the WRH Foundation at the same time!! Cards are available at the WRH Foundation office at Met Campus, HR at the Tayfour Campus or by contacting Diana Roberts at Malden Park.

Daisy Awards

Congratulations to recent Daisy Award Winners—**Jackie Stanek**, a Registered Nurse from the 4North Medicine Floor at the Met Campus and, to **Sharon Girard**, Registered Nurse on 2nd Floor South of the Malden Park building—Tayfour Campus. The Nurse recipients are selected for an award through a voting process that a fellow nurse, a patient or family member can submit. Submissions outline why a particular Nurse should be selected and recognized for their extraordinary efforts.

Morbidity and Mortality Rounds

The Medical Quality Assurance Committee invites you to attend Morbidity and Mortality Rounds on Wednesday, November 23rd at 5:00 p.m. in the Met Campus Auditorium. The presentation by Drs. Dhar, Chevalier and Schneider will focus on Advance Directives. All members from individual multi-disciplinary teams on all units are encouraged to attend. Contact Corry O'Neil for more information at ext. 52414.

Did you know?

Windsor Regional Hospital patients can receive email. Family and friends can send messages via www.wrh.on.ca.
Emails are delivered by volunteers Monday through Friday.

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Submissions can be made to gisele_sullens@wrh.on.ca or by calling ext. 52008.