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COMPASSION is our
PASSION



The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital
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WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

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@WRHospital

New ED Wait Times Clock For Patients

On August 22, 2018, Windsor Regional Hospital (WRH) launched prEDict - an online Emergency Department (ED) wait time clock that lets patients know how long they can expect to wait in the Emergency Department at either campus before seeing a physician or nurse practitioner.

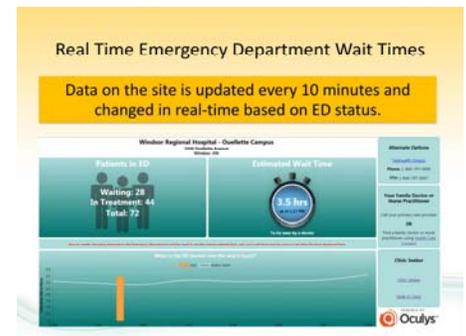
The system is powered by Oculys Health Informatics and uses a combination of historic and real-time data to provide patients with estimated wait times. The data is updated every 10 minutes and changed in real-time according to what is happening in the ED. Using their proprietary algorithms, Oculys is able to ensure 90% accuracy rate.

Previously, WRH had created a "homemade" system that did show wait times but lacked the number of patients being seen, waiting to be seen and the predictive/historical data. That is the information we heard from patients and our community that they wanted to see. As employees of the hospital, we have access to this data 24/7. The question we kept asking ourselves is "how can we share this data with our patients?" The prEDict system provides all of this information to the patients - our consumer.

The ED wait time clocks for both the Met and Ouellette Campuses are posted online at www.wrh.on.ca, where patients can find:

- The estimate wait time to see a physician at either campus,
- The number of people currently registered and waiting,
- The number of people currently being treated,
- When the ED is expected to be busiest over the next six hours, and
- A list of alternatives to consider in non-life-threatening situations.

Story continues on Page 2.



UPCOMING EVENTS

SEPTEMBER 8

Run For Windsor

Riverfront Festival Plaza
Downtown Windsor

SEPTEMBER 12

16th Annual Libro/Binder Insurance Golf Tournament

Kingsville Golf & Country Club
640 Essex County Rd 20, Kingsville

SEPTEMBER 13

Annual Joe Hogan Memorial Golf Fun Day

Ambassador Golf Club, Windsor
Roseland Golf Club, Windsor
Sutton Creek Golf Club, Essex

SEPTEMBER 22

Pancake Breakfast

Applebee's Restaurant
2250 Walker Road, Windsor

SEPTEMBER 25

EDA Power Shot Golf Tournament

Enwin Utilities & Essex Powerlines
Ambassador Golf Club

OCTOBER 25

Do Good Divas

Night in Handbag Heaven
www.dogooddivas.com

NOVEMBER 15, 2018

City Of Roses Sixth Annual Emergency Medicine Conference

Ciociaro Club
3745 North Talbot Road, Windsor

JANUARY 26

T2B Gala

Caesars Windsor
377 Riverside Drive East, Windsor



Legionnaires' disease is a severe pneumonia caused by the Legionella bacterium, which is prevented by maintaining water supplies properly. Water systems require inspection and disinfection, and water features and fountains should be routinely cleaned.

New ED Wait Times Clock For Patients Cont'd...

The information on the site is designed to help those with semi-urgent or non-urgent medical conditions. Those with life or limb threatening conditions should always call 911 or go to the closest emergency department for care.

There is an argument that patients should not be determining whether they should go to an emergency department based upon the wait times. If they have a true emergency they should attend the emergency department and the national triage system that is used will see patients based on the severity of their condition.

prEDict emphasizes these issues BUT the concept of prEDict is information sharing and more patient control. Also, it is recognized that at certain times of the day the emergency departments are one of the few outlets available for individuals to receive clinical attention.

The prEDict solution is now in 18 hospitals in Canada and these web pages generate more than 90,000 visits per month. Patients want this information and feel in control of their experience in the ED.

The prEDict solution has won innovation awards and was named one of the six most innovative projects by the Information Technology Association of Canada when it was first introduced.

For your convenience, we have included a link to the site(s) which has the program running currently.

Ouellette Campus - <https://ouellette-predict.oculys.com/>

Met Campus - <https://met-predict.oculys.com/>



SUPPORT WINDSOR REGIONAL HOSPITAL FOUNDATION THROUGH THE NATIONAL BANK FINANCIAL WEALTH MANAGEMENT COMMUNITY SUPPORT PROGRAM

Receive world class investment advice and financial planning help and support Windsor Regional Hospital Foundation at the same time.

Contact me at 519-258-7349 or larry.sandre@nbc.ca and I will meet with you to determine if this program will be right for you.

Larry Sandre, CPA, CA, IA



VENDORS ON DISPLAY

SEPTEMBER 4 - 7, 2018

Met Campus: Thermal Corp., Tupperware, Edgekids, Alice Betty Designs, Just Jewellery

Ouellette Campus: Robert Bishop Artwork, Thermal Corp., Little Red Door

Please note: Vendors subject to change.

INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL



Carlee McCaffrey

REGISTERED
PRACTICAL NURSE
MENTAL HEALTH



Joh-Anna Ford

REGISTERED
NURSE
INTENSIVE CARE UNIT



Brent Vicary

REGISTERED
NURSE
RENAL DIALYSIS



Dr. Alina Bocicariu

PROFESSIONAL STAFF
LABORATORY
MEDICINE

WRH Wireless Network Upgrade

Windsor Regional Hospital in partnership with TransForm, embarked on an upgrade to the current wireless network equipment across both campuses. This is designed to lead to better and more stable connectivity to the wireless network across the sites.

There are two phases to this project. Phase One has been completed which saw the current equipment removed and replaced with new wireless equipment.

Phase Two began Thursday, August 23 at the Met Campus and will begin at the Ouellette Campus on Thursday, September 6. It is during this phase that TransForm will begin mapping the network for signal gaps and dead zone areas. Once all access issues are identified, a plan will be put together to improve wireless connectivity in the areas that require it. This activity will not impact service in any way.

We appreciate your patience and cooperation during this improvement initiative.



TOGETHER WE CAN
MAKE A DIFFERENCE!



2018 UNITED WAY CAMPAIGN

Look for your United Way Pledge Card on September 12th in Mail Slots, on the Intranet or on Display Tables in Lobbies

Return your pledge card and raffle ticket (see below) by

NOON, THURSDAY, SEPTEMBER 20, 2018

to Met Campus, Public Affairs (Ext. 52005) OR

Ouellette Campus, Public Affairs (Ext 32539)

and you will be **ELIGIBLE TO WIN:**

\$600 in Gift Cards of Your Choice!

(Choose from clothing, electronics, groceries, gas and more!)

EARLY BIRD DRAW

EARLY BIRD DRAW

All pledge cards and raffle tickets returned by **Noon - Thursday, September 27th** Will be eligible to WIN one of the following prizes:

- (5) Family BBQ Packages including a \$50 Ted Faron's Gourmet Butcher Shop Card
- (1) Instant Pot—10 in 1 multi use programmable Pressure Cooker
- (1) Echo Dot
- (2) Adventure Bay 4-Pack Family Passes
- (1) \$25 M & M Food Market Gift Card and Digital Glass Scale
- (1) \$25 President's Choice Gift Card and 4 Porcelain Bowls with Bamboo Tray
- (1) \$25 Tim Hortons Gift Card, 4 Espresso Cups and a Toaster
- (2) Free Oil Change Compliments of Maple Lube

Minimum \$26 (\$1 per pay or Cheque/Cash/Credit Card) donation to be eligible

Enjoy a short stack for a tall cause.

You're invited by Dr. Norman A. McCormick Chapter, IODE to an Applebee's Flapjack Fundraiser breakfast. Funds raised will support the Windsor Regional Hospital Foundation and Paediatric Child Life Services department.

TICKETS ARE \$10.00 EACH

Saturday, September 22, 2018 / 8am - 10am

Applebee's Neighbourhood Grill & Bar / 2250 Walker Road, Windsor

For tickets call Renee Hopes at 519-254-5577 ext.33184

or renee.hopes@wrh.on.ca



A Girls Night Out In Handbag Heaven

Featuring the Auction of Handbags donated by Celebrities, Retailers and Generous Individuals

Special Silent Auction Feature
Vintage & Collectible Handbags

Thursday, October 25th, 2018

Giovanni Caboto Club | Doors Open 5:00 PM / Dinner 6:30 PM



Ticket price includes Dinner, Tim Hortons Coffee Bar and much more.

\$60.00 Each / **\$550.00** Table of 10

Call: 519-735-0211

Email: tickets@dogooddivas.com

Proceeds to benefit the Unemployed Help Centre "Shuttling for Success" program.

Handbag Donations Appreciated | Drop off during business hours at

Harmony Day Spa
4114 Walker Road, Ferrari Plaza, Suite 3
Windsor, Ontario N8W 3T5

Forest Glade Fireplaces
11400 Tecumseh Road
Windsor, Ontario N8N 1L7

www.dogooddivas.com





Join today at
www.GrowOnWindsor.com

A LOCAL FUNDRAISING CAMPAIGN
 IN SUPPORT OF CANCER AWARENESS,
 RESEARCH & TREATMENT
 FOR MEN LIVING IN WINDSOR/ESSEX

OFFICIAL SPONSOR OF GROW ON 2017
LISA & BRIAN SCHWAB



#RECIPEOFTHEWEEK

Sheet Pan Chicken & Brussels Sprouts

Makes 4 servings / Preparation: 15 min
 Cooking Time: 35 min

INGREDIENTS

- 1 pound sweet potatoes, cut into 1/2-inch wedges
- 1 1/4 pounds boneless, skinless chicken thighs, trimmed
- 2 tablespoons extra-virgin olive oil
- 3/4 teaspoon salt, divided
- 3/4 teaspoon ground pepper, divided
- 4 cups Brussels sprouts, quartered
- 1/2 teaspoon ground cumin
- 1/2 teaspoon dried thyme
- 3 tablespoons sherry vinegar



DIRECTIONS

Preheat oven to 425°F. Toss sweet potatoes with 1 tablespoon oil and 1/4 teaspoon each salt and pepper in a large bowl. Spread evenly on a rimmed baking sheet. Roast for 15 minutes. Toss Brussels sprouts with the remaining 1 tablespoon oil and 1/4 teaspoon each salt and pepper in the bowl. Stir into the sweet potatoes on the baking sheet. Sprinkle chicken with cumin, thyme and the remaining 1/4 teaspoon each salt and pepper. Place on top of the vegetables. Roast until the chicken is cooked through and the vegetables are tender, 10 to 15 minutes more. Transfer the chicken to a serving platter. Stir vinegar into the vegetables and serve with the chicken.

NUTRIENTS Per Serving

Calories: 351; Protein: 29g; Total Fat: 15g; Carbohydrates: 25g; Sugar 5g; Fibre 6g; Sodium 607mg

100th Anniversary

WINDSOR REGIONAL HOSPITAL FOUNDATION
 License # M818619

Raffle

with Windsor-Essex County Association of Realtors

TICKETS: \$5 EACH
 Chance to win 1 of the following 6 prizes.

PRIZE ITEM	VALUE
1) Special SHINOLA Package (His & Her Watches, Backpack, Portfolio, Pen)	\$ 3,658
2) Two Unisex BMW Cruise Bikes	\$ 2,093
3) Windsor Spitfire Suite for 2018-19 season (14 person luxury suite)	\$ 1,356
4) Travel Voucher with Luggage (LaSalle Travel and The Personal)	\$ 1,735
5) Via Rail Travel Voucher	\$ 500
6) Cash Prize of \$700	\$ 700

Proceeds benefit the Windsor Regional Hospital Foundation toward the future Acute Care Hospital. You do not need to be present to win. Maximum of only 10,000 tickets sold. Draw will take place on December 7, 2018 at the Ciociaro Club, 3745 N Talbot Rd, Oldcastle, ON.

Purchase your tickets at the Public Affairs/Foundation Office and the Nevada Desks at Met or Ouellette Campuses.

ENJOY BBQ WITH FAMILY

FOR RUN FOR WINDSOR

RUN. JOG. WALK.

IN SUPPORT OF WRH URGENT CARE CENTRE

8TH SEPTEMBER 2018

Riverfront Festival Plaza

5k & 1k

Please visit www.runforwindsor.com for more information about this charity walk, or call us directly at 1-844-RUN-4WDS

www.runforwindsor.com

