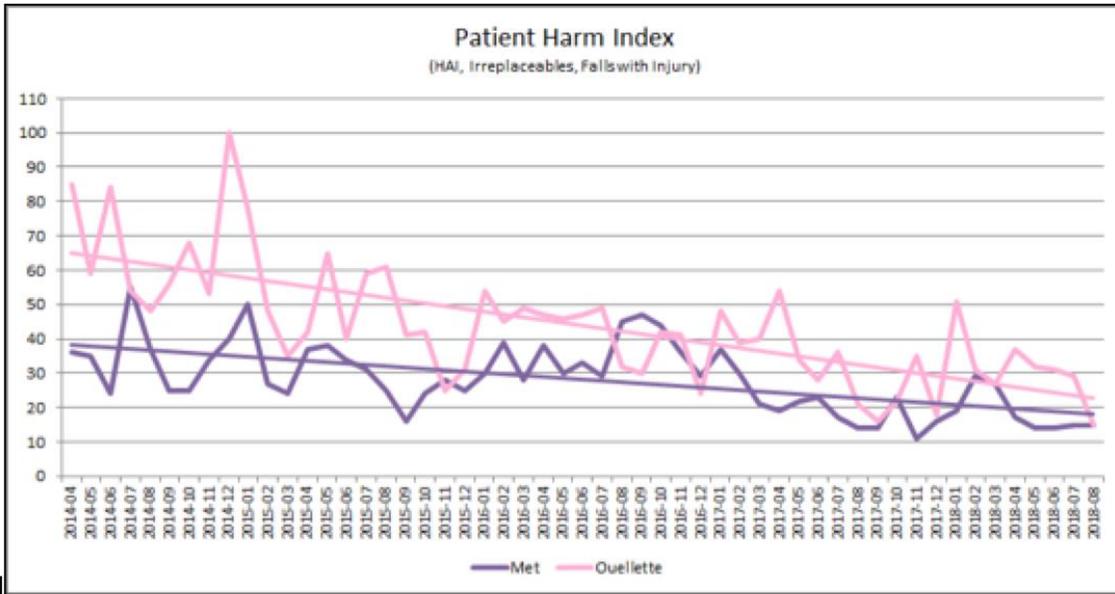


**Date:** October 2018

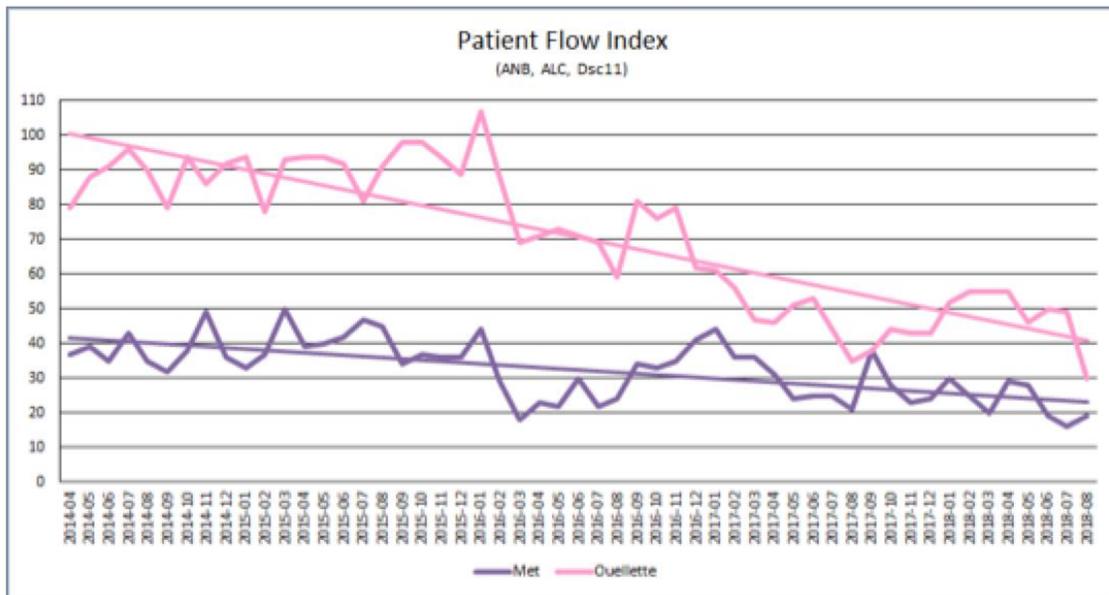


## Strategic Direction - Strengthen the culture of patient safety and quality care

A chart we continue to track over the years since realignment is the Patient Harm Index (HAIs, patient falls with injury, irreplaceable specimens). It evidences the amazing gains we have made in patient safety and quality. You can see how close Met and Ouellette results are now due to standardization as well.



Another chart we created is the positive changes we have made in Utilization Management (Admit no Bed, ALCs and Discharge Before 11am) over the years. Again trending PLUS standardization impact.



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# Strategic Direction – Champion accountability and transparency

## City of Roses 6<sup>th</sup> Annual Community Emergency Medicine Conference

Come join us for a day of educational lectures in emergency medicine.

### When:

Thursday November 15, 2018  
07:00-17:45 hours

### Where:

The Ciociaro club  
3745 North Talbot Rd.  
Oldcastle, ON N0R1L0

### Cost:

\$35 plus eventbrite processing fee

### Keynote Speaker:

Dr. David Carr MD FCFP EM CAC  
University of Toronto, UHN

### Agenda:

**Dr. David Carr - Aorta Will #\$\$%&! You Up: Pearls & Pitfalls in the Diagnosis of Aortic Dissection**

**Dr. Allison Morand - "Things just don't seem right?" - Novel Chatham ED Cases**

**Dr. Edward Sabga- Reefer Madness - Legalized Cannabis: Recreational Complications in the ED**

**Dr. Jody Stasko- Dental Bites: A Mouth Full of Pearls**

**Dr. Alice Tsui- Don't Crash & Burn: An interactive Discussion on Recognizing and Managing Burnout in Health Care Providers**

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**Dr. David Carr- Endocarditis Will Also #\$\$%&! You Up: Pearls & Pitfalls in the Diagnosis of Endocarditis**

**Dr. Bram Dolcourt- Cranking the Dragon - The Drug Crises of Fentanyl & Crystal Meth**

**Dr. Therese Mead- Pediatric Toxicology: Laundry Pods, Edibles (and other things kids shouldn't eat)**

**Dr. Amit Bagga - IV Contrast Nephropathy: To Dye or Not To Dye - That is the Question**

**Mrs. Monica Staley Liang - Patient Satisfaction: What are we Missing?**

**Dr. Jeya Nadarajah- Orange is the New Black - The Re-emerging Infectious Diseases**

**Dr. Wassim Saad - Management of Atrial Fibrillation in the ED with a Focus on Anticoagulant Emergencies**

**Dr. Sindu Kanjeeval - Oncology Pearls - Two things you need to know in the ED**

**Dr. Jeya Nadarajah- Kick the Tick: A Primer on Lyme Disease**

**Dr. Vladislav Khokhotva - Bariatric Surgery: When to be Concerned in ER**

**Dr. James Webley- Ortho Primer: FDPA & SCFE**

**Dr. Sara Guerra - Plastics Tips: Burn Management**

**Mrs. Diane Bradford- Injury Trends: What are they, why should I care, and what can I do to make a difference?**

**Dr. James Webley- Ortho Primer: Another Serving of Emergency Ortho**

**Dr. Jody Stasko - Keeping People Alive: Optimizing our Most Critical Patients**

**Event Moderator: Dr. Paul Bradford**

**For more info:**

**<http://www.wrhcityofrosesedconference.ca>**

**To register:**

**<https://www.eventbrite.ca/o/windsor-regional-hospital-ed-14817410870>**

**Questions about the event:**

**[Snezana.Ninkovich@wrh.on.ca](mailto:Snezana.Ninkovich@wrh.on.ca)**

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## **Strategic Direction - Develop a sustainable corporate financial strategy**

### **Ontario Releases 2017-18 Public Accounts and Findings of the Independent Financial Commission of Inquiry**

#### **Commission concludes that, despite promises to the contrary, previous government left Ontario with a \$15 billion deficit**

Ontario Minister of Finance Vic Fedeli and President of the Treasury Board Peter Bethlenfalvy released the 2017-2018 Public Accounts along with the full report of Ontario's Independent Financial Commission of Inquiry.

With the findings of the Commission accounted for, the Public Accounts show that, contrary to the previous government's claims of a balanced budget, Ontario actually ran a \$3.7 billion deficit in 2017-18.

Additionally, the Commission confirmed earlier findings from Ontario's Auditor General that the previous government's budget numbers were "not a reasonable presentation of Ontario's finances." The report states that the previous government left Ontario with a \$15 billion deficit. "Only when the Government of Ontario truly accounts for its real deficit position can we begin to put the province back on a path to balanced fiscal sustainability," said Fedeli. "This is why we are so quick to accept the Commission of Inquiry's recommendations and work, in good faith, with the Auditor General on solutions."

The ministers confirmed Ontario's Auditor General has provided a clean opinion on the 2017-2018 Public Accounts, the first time in three years she has been able to do so.

"Collectively, the Independent Financial Commission of Inquiry, the release of the 2017-18 Public Accounts, and the line-by-line review leave no stone unturned," said Bethlenfalvy. "We are getting to the bottom of the previous government's record of waste and mismanagement. The work ahead will be difficult, but the proper management of public finances is a moral imperative that can no longer be ignored."



## **Optimization Review Wrapping Up**

As previously outlined WRH and the Erie St. Clair Local Health Integration Network commenced a process called Optimization Review in June 2018. It is one that may justify an increased budget in the short term, and position us for the future funding requirements over the longer term as we move towards a new state-of-the-art acute care hospital.

This collaborative and voluntary Optimization Review has been examining whether Windsor Regional Hospital has been sufficiently funded since our realignment of hospital services in October 2013 – one of the most extensive hospital transformations that has ever taken place in our province. It has also been identifying anticipated funding requirements as we work towards a new state-of-the-art acute care hospital and urgent care centre just a few years from now.

We are expecting the final report to be issued in the next 30 days. Stay tuned.

## **Strategic Direction - Create a vibrant workplace**

# **TRAINING SESSIONS**

## **OPEN TO ALL STAFF TO ATTEND**

**YOU ARE INVITED TO ATTEND AIDET TRAINING  
on any ONE of the following dates in 2018:**

<b>Day</b>	<b>Date</b>	<b>Time</b>	<b>Room</b>	<b>Campus</b>
Tuesday	October 9	9:00 am to 11:00 am	Auditorium A & B	Met
Wednesday	October 17	2:00 pm to 4:00 pm	Essex	Ouellette
Tuesday	November 13	9:00 am to 11:00 am	Auditorium A & B	Met
Wednesday	November 21	9:00 am to 11:0 am	Essex	Ouellette
Tuesday	December 11	9:30 am to 11:30 am	Essex	Ouellette
Tuesday	December 18	9:00 am to 11:00	Auditorium A & B	Met

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**AIDET** (Acknowledge/Introduce/Duration/Explanation/Thank You)

is a framework for staff to communicate with patients and their families as well as with each other.

Learn proven strategies on how to provide Outstanding Care – No Exceptions!

If you are interested, please register by contacting Linda McLean at 519-254-5577 ext.52005 or email Linda at [linda.mclean@wrh.on.ca](mailto:linda.mclean@wrh.on.ca)

Please include your name, department and title when registering!

## Strategic Direction - Strategically engage with external partners

### ProsperUs

Windsor-Essex is taking on the challenge of making sure every child in our region has an opportunity for success through a new community initiative that WRH is proud to be part of. ProsperUs is a “Cradle to Career” vision to give children in Windsor-Essex the opportunities they need to succeed and unlock their potential. “Cradle to Career” encompasses supporting children from before they are born through pre-natal health for moms all the way through to landing their first job as a young adult.

Support and contributions to ProsperUs comes from a collective of local non-profit, government, health care, education, labour, business, and inspired residents. The 30-plus organizations that are part of the ProsperUs collaborative to date are all pooling new money, time and talent, demonstrating that this is more than a traditional collaboration. Many of them expressed their ‘all in’ support at the media event, including the city’s mayor, the county’s warden, leaders from local school boards, hospitals, business, labour, and the social services sector. The collaborative will collect and share data and measure shared targets that will drive at improving outcomes for vulnerable children and youth.

From a WRH perspective, being there from the cradle and even before then, WRH will partner to provide support that children in our community desperately need and deserve to have a clear path to economic prosperity through family, education and community support and opportunity.

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The work of ProsperUs will be backboned by United Way/Centraide Windsor-Essex County, which will provide the organizational support to drive the ProsperUs vision forward. “With the wholehearted support of our Board and our donors, United Way is making a long-term commitment to the Cradle to Career vision and will be shifting our entire organization to drive toward innovative solutions that will help kids achieve their dreams and reach their potential,” says Lorraine Goddard, CEO of United Way. “It’s important for us to level the playing field for children across neighbourhoods in our community. The reality is that some kids need a head start to reach the finish line. United Way is grateful to stand shoulder to shoulder with so many amazing community partners.”

ProsperUs plans to report back to the community next spring on the specific, multi-year goals that will turn its vision for a prosperous, healthy community into a reality. To stay up to date on future announcements and community consultation dates, visit [www.weunlockpotential.com](http://www.weunlockpotential.com) or follow ProsperUs on Twitter and Facebook (WEProsperUs).



# Strategic Direction - Continue the pursuit of new state-of-the-art acute care facilities

## Team Clean Shines Again

The Ouellette Campus surroundings received another clean sweep when a team from Fiat Chrysler Association (FCA) volunteered to spruce up the campus. Hearing about the initiative through Volunteer Services, several members from FCA cleaned cigarette butts and discarded coffee cups.

Team Clean volunteers and staff have been active throughout the summer months, ensuring the Met and Ouellette campuses received the attention they deserve and required related to keeping the property clean.

A “shout out” to the FCA Chrysler team and all of the volunteers and staff who participated in Team Clean 2018!





COMPASSION is our  
**PASSION**

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