

Date: January 2017

HAPPY NEW YEAR – TO A GREAT 2017 !



Strategic Direction - Strengthen the culture of patient safety and quality care

Canswers Centre Live – An amazing use of modern technology

If you have not already seen this please take some time to either watch it Live or watch it on Facebook after the fact. 7 PM on the third Wednesday of every month. So the one in January is January 18, 2017 at 7 PM.

Please share with friends and family – especially those dealing with Cancer – the insight from patients and team members is invaluable and helps with the stress and anxiety patients and family deal with when faced with a cancer diagnosis.

QUESTIONS ABOUT CANCER? WE HAVE ANSWERS!

Canswers Centre Live! Streams live at
7 pm on the 3rd Wednesday of every month.

CANSWERS CENTRE

Live!

Canswers Centre Live is an interactive, live
discussion covering topics that matter to you.

HOW DOES IT WORK?

1.  Like Windsor Regional Hospital on 
2. Visit the Facebook page at 7 pm on the 3rd Wednesday of the month.
3. Post your questions and thoughts on Facebook and the guests will address them during the webcast.



IT'S THAT EASY!

Real people answering your questions, in real time.

You don't even have to make an appointment or leave home.



COMPASSION is our
PASSION

Strategic Direction – Champion accountability and transparency

AIDET TRAINING SESSION OPEN TO ALL STAFF TO ATTEND

**YOU ARE INVITED TO ATTEND AIDET TRAINING
On any ONE of the following dates in 2017:**

Monday	January 16	8:30 am to 10:30 am	Auditorium A & B	Met
Thursday	January 26	2:00 pm to 4:00 pm	Essex Room	Ouellette
Friday	February 17	1:30 pm to 3:30 pm	Auditorium A & B	Met
Monday	February 20	11:00 am to 1:00 pm	Essex Room	Ouellette
Wednesday	March 8	1:00 pm to 3:00 pm	Essex Room	Ouellette
Monday	March 20	8:30 am to 10:30 am	Auditorium A & B	Met

AIDET (Acknowledge/Introduce/Duration/Explanation/Thank You) is a framework for staff to communicate with patients and their families as well as with each other.

Learn proven strategies on how to provide Outstanding Care – No Exceptions! If you are interested, please register by contacting Linda McLean at 519-254-5577 ext. 52005 or email Linda at linda.mclean@wrh.on.ca

Please include your name, department and title when registering!

Strategic Direction - Develop a sustainable corporate financial strategy

Bell Building Update

Construction on the \$11.9M Bell Building renovation project to accommodate 30 outpatient nephrology stations continues “on time and on budget”. The target date for completion and commencing operations is May 1, 2017. Construction highlights and photos are attached but include the following:

- Parking Lot pavement and sidewalks have been completed
- Front entrance canopy completed
- Electrical and mechanical systems are 90% complete

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OUR VISION: OUTSTANDING CARE - NO EXCEPTIONS!
OUR MISSION: DELIVER AN OUTSTANDING CARE EXPERIENCE DRIVEN BY A PASSIONATE COMMITMENT TO EXCELLENCE

- All hand wash sinks have been installed and reviewed with infection control to ensure compliance with standards
- Finishes (millwork, flooring, painting, handrails, nurse stations and doors) are well underway
- Support areas for waste disposal and supply storage have been completed

Nephrology Construction Progress Photos

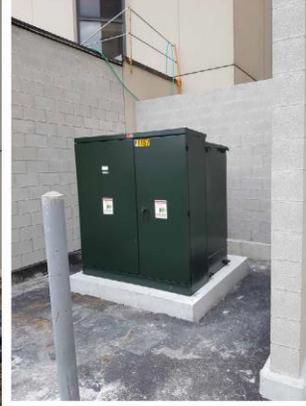
January 4, 2017



Parking lot paving is complete. All sidewalks and curbs are complete



Front entrance ramp and canopy are complete. Ramp heating coils being installed.



main incoming electrical services are complete



Installation of Water room components are 90% complete.



Main electrical switchgear is complete. Final connections in progress.



View of equipment and clean utility rooms at inner core. Doors paint and flooring is complete.

Nephrology Construction Progress Photos



Millwork being installed at all patient treatment stations. The millwork serves as a chase for plumbing and electrical work.



All Infection Control Handwash Sinks have been installed. Shown is sink behind east nurse station



Inner core from treatment room. Utility sink and handwash in place. Flooring in progress



Installation of Biomedical waste refrigerator in shipping area is complete.



Shown: behind west nurse station. Vinyl wall protection is complete. Flooring in progress.



Shown: Central Nurse Station. Flooring in progress. Vinyl wall protection in place, millwork and guard rails in progress

Strategic Direction - Create a vibrant workplace

It is that time of the Year....

On behalf of the Healthy Lifestyles Committee...



The Healthy Lifestyles Committee is pleased to announce a new session of WINTER Fitness Classes!

Yoga

MET CAMPUS: [Click here](#) for more information. [Click here](#) to register.

Registration Deadline: January 11th OUELLETTE CAMPUS: [Click here](#) for more information.
[Click here](#) to register. Registration Deadline: January 11th

Pilates is back at BOTH campuses!

Met: Pilates with Diane, for more info : [Click here](#) for more information. [Click here](#) to register

Registration Deadline: January 5th

Ouellette: Core Pilates with Alanah, [Click here](#) for more information. [Click here](#) to register

Registration Deadline: January 5th

LOSE WEIGHT WITH TINA IS BACK!

[Click here](#) for more information.

Strategic Direction - Strategically engage with external partners

WRH continues to demonstrate its Compassion for Community!

Compassion for Community is all about raising awareness about health-related issues and supporting the community we serve. Please see the following news update to read about an

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upcoming opportunity for WRH to give back to the community!

MDRD staff, management support Ronald McDonald House Windsor

http://www.wrh.on.ca/Site_Published/wrh_internet/windsorregionalnonav.aspx?Body.QueryId.Id=76634

Pharmacy Staff Prescribe Coats for Kids!

http://www.wrh.on.ca/Site_Published/wrh_internet/windsorregionalnonav.aspx?Body.QueryId.Id=76640

*** Remember that there are many ways in which WRH staff gives back to our community – whether it’s through supporting a corporate initiative, or through an individual or team effort.

Show us how you or your team demonstrate **Compassion for Community** so that we can applaud staff efforts to support charitable endeavours!

Please take a minute to tell us what your team members have been up to this season. We’re compiling a list to show how WRH staff care! Email Steve Erwin at steve.erwin@wrh.on.ca or visit this link:

http://www.wrh.on.ca/Site_Published/wrh_internet/windsorregionalnonav.aspx?Body.QueryId.Id=76420

Strategic Direction - Continue the pursuit of new state-of-the-art acute care facilities

SETTING THE STAGE FOR A FRUITFUL NEW YEAR

In 2016, the team working on the Windsor-Essex Hospitals System – which is much more than just a new state-of-the-art acute care hospital - completed stage 1 of a 5-stage planning process. The Co-Chairs overseeing the project are eager to move forward with the planning in 2017. The region is well positioned to hit the ground running as soon as the province commits to funding the next stages of planning, thanks to a productive and united 2016.

Here are some highlights:

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1) Region unites to tell province **#WEareready** for a new system of hospital care



This year, recognizing the importance of a new system that includes a new state-of-the-art acute care hospital, integrated and seamless mental health care with a Centre of Excellence at Hôtel-Dieu Grace Healthcare’s Prince Road Campus and outpatient mental health services in the city’s core, and an Urgent Care Centre in at the former Grace Hospital Site, elected leaders in Windsor-Essex put politics aside and declared in a united voice: **#WEareready**. In January, area MPPs, along with the Warden of Essex County and Mayor of Windsor, issued a letter to the Minister of Health and Long-Term Care outlining a regional commitment to seeing this much needed capital investment approved for the nearly 400,000 residents of the City and County.

“I was born and raised in this region and have never seen people of all backgrounds and political stripes come together to support an initiative like they have for the new Windsor-Essex Hospitals System,” said David Musyj, Co-Chair of the Program and Services Steering Committee.

FROM THE ARCHIVE: [#WEareready](#)

It’s not only elected officials that have endorsed the project. There is also a [growing list](#) of community groups calling for the province to move the project forward.

2) Region commits to \$200 million local share

There are several other communities in Ontario working on similar sized new hospital system projects. Windsor-Essex is the only one that has already committed to paying its share. In April, Essex County Council and Windsor City Council each committed to cover a portion of the \$200 million local share. This generous contribution from residents in Windsor-Essex demonstrates to the province a strong desire to make the Windsor-Essex Hospitals System a reality.

FROM THE ARCHIVE: [A monumental vote at Essex County Council](#)

FROM THE ARCHIVE: [A momentous night at City Council](#)

3) Many more voices added to the discussion





Community engagement is an essential part of this planning process. This year alone, project leaders have attended 20+ information session/town hall events and participated in several radio phone-in programs. At a town hall event in January, Lucy Brun, a healthcare and facility planner who has worked on hundreds of hospitals worldwide stated the community engagement process in Windsor-Essex is unprecedented and far exceeds anything she has ever seen before.

WATCH: Community engagement in Windsor–Essex. Lucy Brun, Agnew Peckham

https://www.youtube.com/embed/3R_zXK19QEO

For a complete list of community events or to inquire about hosting a discussion with your group/agency/workplace club, please [click here](#).

4) Start of rezoning process

In order to continue with the planning for a new state-of-the-art, acute care hospital at County Rd. 42 and the 9th Concession, Windsor Regional Hospital has submitted an application to the City of Windsor, requesting an amendment to the city’s Official Plan and Zoning By-laws.

This is the natural next step to ensure we can proceed with the planning process when the Ministry of Health and Long-Term Care gives approval to move to the next stage

For more information, please [CLICK HERE](#).

5) Creating a vision for education and research.

What's next?

The project requires approval from the Ministry of Health and Long-Term Care in order to move forward to the next planning stage.

Stage 2 is where the rubber hits the road for a project of this size. It includes detailed planning of how programs and services will function. It also looks at what staffing, space and equipment will be required and will require considerable input from users.

Approval to move to stage 2 means additional funding for planning and signals a commitment from the province to move the project forward.

While the Co-chairs overseeing planning for the new hospital are hopeful that the province will approve the hospital in the new year, they warn it is not a given.

“In 2016 Windsor-Essex demonstrated a true commitment to this project,” said David Musyj. “Everything we are hearing from the Ministry is positive, but we cannot become apathetic. We must continue to press it and make it become a reality.”

How can you help move the project forward? Please [CLICK HERE](#) for some suggestions.

For more information about the project, please visit www.windsorhospitals.ca, or check out this one page Fact Sheet

http://www.wrh.on.ca/Site_Published/wrh_internet/Document.aspx?Body.Id=75298

The Windsor-Essex Hospitals System FACT SHEET



What is the Windsor-Essex Hospitals System?

The Windsor-Essex Hospitals System is a proposed \$2 Billion investment in local healthcare that will modernize infrastructure and improve accessibility for patients in the region. It includes the following:

- A state-of-the-art hospital at County Rd. 42 and the 9th Concession to replace Windsor Regional Hospital's two existing outdated acute care campuses. The hospital will include 80% single-patient rooms to increase patient privacy and decrease the threat of infection.
- An Urgent Care/Satellite Facility at the former Grace Hospital Site to provide a new model of emergency care to patients in the city's core. The facility will also include diagnostic imaging, primary care services, chronic disease management a laboratory and pharmacy.
- A Centre of Mental Health Excellence including a 60-bed acute mental health wing at the Hôtel-Dieu Grace Healthcare, Tayfour Campus, on Prince Rd. This will offer a single-point of entry into the mental health system. The plan also includes increased diagnostics and dialysis at this site.
- Outpatient mental health and a community hub at the Ouellette Campus.
- The demolition of the current Met Campus and a clean transfer of the property to the City of Windsor in exchange for the Grace Hospital site.

Where are we at in the planning?

The Steering Committee has completed the first stage of a 5-stage planning process and is currently waiting for approval from the Ministry of Health and Long-Term Care to move to the next stage.



www.windsorhospitals.ca

THE NEW WINDSOR-ESSEX HOSPITALS SYSTEM Just the Facts, Please!

COMMON MYTHS	FACTS ABOUT THE NEW WINDSOR-ESSEX HOSPITALS SYSTEM
The new hospitals system will have fewer beds.	The Windsor-Essex Hospitals System includes the same number of beds as currently exist with room to expand based on the region's projected future needs. 60 acute mental health beds are moving to the Tayfour campus.
The proposal contains nothing for residents in the city's core.	The proposal contains \$300 million worth of investment in healthcare facilities in downtown Windsor. This includes an Urgent Care Centre at the currently vacant, former Grace Hospital site, and outpatient mental health services at the Ouellette Campus.
The proposed Urgent Care Centre is no different than a walk-in clinic.	Urgent care is a new model of emergency care. The centre will be staffed by hospital emergency room staff and physicians and contain a CT scanner, a pharmacy and a lab. Ninety percent of current WRH emergency room patients are not admitted to hospital and many of those patients would receive quicker treatment at a hospital-run urgent care centre.
The site for the new acute care hospital is inaccessible.	Accessibility was the number one criteria used to select the site. The new site is as accessible or more accessible to patients, staff, physicians and physician offices than the current two campuses. The plan also includes additional services in downtown Windsor (urgent care, mental health, chronic pain management, dialysis, primary care etc.) and additional services in Windsor West at the Tayfour Campus (dialysis, diagnostics, acute mental health) to improve accessibility throughout the entire system. Transit Windsor will provide service to the new hospital when it opens.
Members of the public did not have a say in this plan.	There have been 55+ town hall discussions and other opportunities for individuals to ask questions and give feedback. In addition, members of the public were invited to give feedback on the criteria used to select the site and apply for a seat on the site-selection subcommittee. Experts involved in this project have described the level of community engagement as 'unprecedented.' Community involvement will continue to be an integral part of the process in future planning stages.
The cost of roads and other infrastructure to support the new hospital will range from \$200 - \$400 million.	The cost of the roads "required" for a new hospital at County Road 42 and the 9 th Concession is approximately \$22.9 million according to planners working on the new hospital project. Additional road projects, like the Laxton Parkway Extension are not related to or required for the new hospital. These projects will be done regardless of when and where the new hospital is built.
Patients will be charged more for private rooms.	Hospitals built today must have 80% private rooms to limit the spread of infection and increase patient privacy. Those who do not have coverage for a private room will receive a free room upgrade if there are no semi-private or ward rooms available.
The region needs to rethink the existing plan.	This plan was created by a Steering Committee with representatives from the City of Windsor, County of Essex, all area hospitals, the Essex County Medical Society, the Erie St. Clair LHIN and CCAC. Planning to date has taken approximately 4 years and cost \$2.5 million which was paid for by the province. The plan has received overwhelming support and both Windsor City Council and Essex County Council have committed to covering the \$200 million local share. There is no reason to start over and no additional money to do so. The alternative to not moving forward with this plan is operating out of the two existing insufficient and outdated facilities.

Sign up to the email list at www.windsorhospitals.ca for project updates and upcoming events.

Are you on or email list?

http://www.wrh.on.ca/Site_Published/AcuteCare/OnlineForms.aspx?Body.Id=67786&LeftNav.QueryId.Categories=774

