
Date: February 2016

Few will have the greatness to bend history itself; but each of us can work to change a small portion of events, and in the total; of all those acts will be written the history of this generation. Robert Kennedy

This past month, the elected leaders of our region, MPP Taras Natyshak, MPP Percy Hatfield, MPP Lisa Gretzky, Mayor Drew Dilkens and Warden Tom Bain, came together in a historic fashion to indicate their strong support for the new Windsor-Essex Hospitals Systems that was announced in July 2015. This historic unified message cut across politics and regions. I have lived in Windsor-Essex my whole life. I can count on my one hand – maybe my one finger when I have witnessed this before.

The only way we stand a chance to have the Province make this \$2 billion investment in Windsor-Essex is to show we are unified and speaking as one voice. These leaders showed true leadership by coming together and making sure the Province hears our “unified” voice.



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The elected officials issued a letter to the Minister of Health and Long-Term Care to signify a regional commitment to seeing this much needed capital investment approved for our nearly 400,000 residents of the City and County.

This was the heels of our Essex County Council and City of Windsor Council on a total 21-1 vote support in principle the levy needed for the 10% local share. Kudos to our councilors and Mayors !

[Click here](#) to view the letter signed by MPP Taras Natyshak, MPP Percy Hatfield, MPP Lisa Gretzky, Mayor Drew Dilkens and Warden Tom Bain.



The leaders also launched #WEareready – a new hashtag that underlines our collective commitment to see this bold new vision for health care delivery in Windsor-Essex come to fruition.

We have some 5000 team members at WRH. How about each of us take a couple of seconds and email/tweet or call our elected officials.

CONTACT	PHONE	EMAIL	TWITTER
Dr. Eric Hoskins, Minister of Health	416-656-0943	Ehoskins.mpp@liberal.ola.org	@DrEricHoskins
Taras Natyshak, MPP Essex	519-776-6420	tnatyshak-co@ndp.on.ca	@TarasNatyshak
Percy Hatfield, MPP Windsor- Tecumseh	519-251-5199	phatfield-co@ndp.on.ca	@PercyHatfield
Lisa Gretzky, MPP, Windsor West	519-977-7191	Lgretzky-co@ndp.on.ca	@LGretzky
Gary Switzer, CEO Erie St. Clair LHIN	1-866-231-5446, x3201	Gary.switzer@lhins.on.ca	@SwitzerGary
Drew Dilkens, Windsor Mayor	519-255-6315	mayoro@citywindsor.ca	@drewdilkens
Tom Bain, Essex Essex Warden	w/ 519-776-6441, x1327 c/ 519-567-9812	tbain@lakeshore.ca	n/a

Say two things – thanks to our elected city/county representatives and MPPS for their support. They like to hear that they are on the right path. When you do so please use the hashtag #WEareready.

For our Minister of Health and Erie St Clair LHIN please do the same with the hashtag BUT for them ask for their ongoing support AND for the Minister to approve us to move to Stage 2.

We all know our current infrastructure is not adequate and will clearly be deficient in 10 years. They need to hear our voice. Do it not only for yourself but for your kids, grandkids, parents and loved ones!

For more information visit www.windsorhospitals.ca.



Strategic Direction - Excel in Patient Safety and Quality

ED Changes at Met to Reduce Patient Wait Times

- Windsor Regional Hospital is always striving to improve its Emergency Department (ED) performance to help ensure patients are assessed and treated as quickly as possible.
- We know that many patients encounter longer than expected wait times from the time they arrive at the ED to the time they are either discharged or admitted. With that in mind, WRH has implemented changes (effective Tuesday, January 19) to our ED processes at the Met campus so that patients are triaged and treated more quickly, and to reduce the overall amount of time any one patient spends in the ED.
- Patients will find that during their visit, they will be moving around to different “zones” in the department, which aims to improve the flow of patients through the Emergency Department by making the most efficient use of space. Following initial assessment in a patient assessment zone, patients will be moved to another area for treatment and testing, and to a waiting area for monitoring. Those with minor ailments may be placed in a minor treatment area for medical concerns which can be dealt with quickly.
- The concept allows us to move patients along their ED journey more efficiently, and also involves more teamwork – rather than an individual nurse responsible for monitoring a specific patient’s care, this team approach means each patient is cared for by a team of staff who are responsible for a patient’s overall experience.
- The concept also makes greater use of chairs throughout the ED, which expedites the movement into, and flow through, the department so that we can help out more patients at any one time. The chairs are particularly convenient for patients who are mobile, reserving stretchers for those physically unable to sit during their ED visit. Initial assessments will continue to be conducted on stretchers, as they always have, but afterwards stretchers will for the most part be reserved for those who are critically ill.
- The changes in our ED processes have proven successful in other hospitals in Ontario and it is our expectation that these changes will result in improving your patient experience and ensuring your treatment is faster without compromising the quality of

your care. We are starting to build similar plans for the Ouellette campus ED and will let you know when the changes are ready to start.

- If you have any questions, please don't hesitate to contact Jen Trkulja, Program Manager at ext. 52750 or Jen.Trkulja@wrh.on.ca.
- For more information [click here](#).

VIBE 2.0 is at MET and Ouellette!

- In November 2015 Windsor Regional Hospital launched the VIBE 2.0 program at the Metropolitan campus. VIBE is a program that combines data from various programs already in use in the organization and allows individuals to track, measure, and view each patient's journey in real-time so actionable decisions can be made when they matter. Confidentiality is maintained because no patient names are ever displayed. Information can be viewed in CITRIX and also on Mobile devices with a WRH IP address.
- The original VIBE has been in place at the Ouellette Campus since June 2012 and was used to manage patient flow throughout the Ouellette campus. VIBE at Ouellette will be upgraded to the newest 2.0 version
- The VIBE icon will be found in Citrix in the Clinicals folder. There will be 2 icons displaying VIBE that distinguish between Met and Ouellette.



- The VIBE program provides a snapshot of the current status at both campuses. There may be a lag time as data is being pulled from various programs to update. For example, the Dashboard is updated every 5 minutes and ALC's are updated every hour. Please keep this in mind when viewing VIBE.



- If you have any questions regarding the VIBE program please contact the following individuals: Gina Bulcke 519 995 0256, Michael Dame (Ouellette Campus) x 33713 Irene Carson x 56052, Michele Reiser (Met Campus) x 52041

Monday, October 26, 2015 15:43:22 METROPOLITAN

Call Potential Discharges to Admitting after 3p

Critical Care		BEDS		ER		OR						
CCP	18/19	ISO 28	ALC 24	RFD 28	OCC 101.2 %	IP HOLDS 7	CODE 7 0	WAITING ROOM 13	TOTAL ER 62	IP 12	OP 32	PACU 29

ED Admissions

SRVC	PAT	ALRT	TFR	STEP	ELAPSED
SUR	F, 82	-	35:20	ADMIT	23:03
UNA	F, 79	-	34:05	ADMIT	24:47
UNA	F, 86	-	26:05	ADMIT	23:28
UNA	F, 82	-	20:51	ADMIT	14:49
RCU	M, 66	-	11:52	ADMIT	1:41
UNA	F, 82	-	11:46	ADMIT	4:03
SUR	M, 53	-	6:20	ADMIT	1:27

Monday, October 26, 2015 15:46:47 OUELLETTE

Hi I

Critical Care		BEDS		ER		OR						
ICU	13/20	ISO 103	ALC 78	RFD 65	OCC 90.6 %	IP HOLDS 10	CODE 7 0	WAITING ROOM 7	TOTAL ER 63	IP 9	OP 76	PACU 5

ED Admissions

SRVC	PAT	ALRT	TFR	STEP	ELAPSED
CTU	M, 58	-	51:16	BED READY (7W.0702-B)	0:33
PSY	M, 64	-	45:05	ADMIT	28:27
PSY	M, 18	-	29:15	BED READY (3I.0379-A)	1:06
SUR	F, 83	-	28:36	ADMIT	20:07
SUR	M, 79	-	24:13	ADMIT	22:00
CTU	F, 75	-	19:03	BED READY (7W.0724-A)	0:52
MED	F, 65	ARO CONTACT	5:35	BED READY (7E.0707-B)	0:23

Strategic Direction – Create a Vibrant Workplace

Monday Funday

- The fourth Monday of January is reported to be the most depressing day of the year. The concept was first publicized as part of a 2005 press release from holiday company which claimed to have calculated the date using a ‘scientific’ equation including – lack of sunlight, Christmas being a distant memory, time since failing our New Year’s resolutions and days until spring.....one of the longest days of the year (not just because of lack of sunlight).



- Well Monday the 25th was actually very sunny locally. Go Figure.
- For the last several years, Windsor Regional Hospital has tried to lift the spirits of staff with a ‘treat’ – this year it was floats!!!
- Many thanks to our friends at Rafih Automotive Group for sponsoring this event. Over 950 floats were served!



Strategic Direction - Strengthen and Sustain a Proactive Approach to Health Care Funding Reform

Erie St Clair LHIN Board supports the process and overall results of the Windsor-Essex Hospital planning



(Photo of LHIN Board member Joseph Bisnaire)

- The Board of the Erie St. Clair Local Health Integration Network (LHIN) is endorsing the process, site selection for the \$2-billion investment in hospital infrastructure for Windsor-Essex.
- Board officials explained they do not have the power to approve the project, but can add their support to the Minister of Health and Long Term Care
- Board member Lindsay Boyd says the conduct of the selection process has been exemplary: "it meets the 2 criterion, it matches the programs and services, the site they've chosen. And it's had unprecedented community engagement. Everybody's had a chance to participate so it's time to move forward"

- Board member Barb Bjarneson says the site selection committee was absolutely open during the process: "They were very open and honest, all of you answered questions. If you knew the answers you told it straight. If you didn't know the answers you told it straight. You never once said I don't want to answer that question and you should be commended for that."
- Board member Joseph Bisnaire says the community has had full involvement in the process: "When I saw how you did the consultation process and how thorough and transparent it was. I don't think anybody has anything to say against the process itself and the decision to say let's move this forward."
- Board Chair Dr. Martin Girash pointed out this vision of how health care should be delivered in Windsor-Essex reflects a 21st century view.

Strategic Direction - Distinguish Ourselves Through Superior Performance, Innovation, and Exceptional Customer Service

Research and Education Happening Now and Into the Future

- A new hospitals system, with a stronger focus on education and research, has the potential to break down barriers within the research community by bringing researchers from different areas and backgrounds together, under one roof.
- Researchers at the University of Windsor look forward to being able to bring their research closer to patients and work alongside clinical researchers. *"The development of the new hospital has added so much excitement to the research community because it really makes it more possible to bring an actual bricks and mortar research institute to Windsor."* Dr. Caroline Hamm, Windsor Cancer Research Group

WATCH: Dr. Caroline Hamm, September 23, 2015 discusses her vision for a new research hub.

- Our hospitals provide students from St. Clair College, the University of Windsor and Western University's Schulich School of Medicine and Dentistry, Windsor Program,



“hands-on” training and research opportunities.

- Windsor Regional Hospital is the 3rd largest community teaching hospital in Ontario, but our outdated facilities are barely meeting the needs of students.

What do those at the Schulich School of Medicine and Dentistry, Windsor Program, think of our facilities?

CURRENTLY, Windsor-Essex hospitals provide clinical education experiences to:

- 150+ Schulich Medicine students
- 40+ students from around the world who undertake electives in Windsor/Essex
- 376 medical residents
- 12-24 visiting residents from other Canadian medical schools
- 1000+ undergraduate and graduate nursing students
- 300 four-year nursing student placements
- 30 graduate students from PHCNP and MSc/NM programs
- Other health professional students, ie. Social work, psychology, etc.
- Students in the School of Health Sciences, School of Nursing and School of Community Studies at St. Clair College.

FUTURE

- An increase from 3,400 to 13,000 square feet of space for Schulich students
- Space for learning & teaching in ALL clinical areas (inpatient units, clinics etc.).
- Additional conference/meeting rooms and workstations.
- An auditorium.
- Additional clinic rooms in the medical/surgical clinics and procedures section that are required to support the teaching role.

By focusing on clinical research, a new hospital can strengthen the research and scholarship culture in this region, and put Windsor-Essex in a better position to recruit and retain top physicians, frontline staff and medical leaders.

VISION

- Create a hub of education and research, which is as active, productive and high quality as other education centres.

- Attract and retain medical nursing and health professional staff who are interested in teaching and research.
- Provide a collaborative Windsor/Essex physician recruitment strategy.
- Enhance partnerships with external stakeholders with respect to education, research, scholarship and practice.
- Provide hospital-based full-time clinical academic physicians who will form the core of the department. Other medical staff will be adjunct professors and will have the opportunity to progress in a streamlined approach to assist, associate and full professor if they desire.
- Create a research and scholarship culture that is as strong as other medical centres.
- Focus on clinical research and not basic research. It will be integrated with community and primary care sectors in such a way that it supports building/maintaining a continuum of care and otherwise creates additional capacity across the healthcare system.
- Create excitement for health-related careers that will result in increased applications from the best and brightest young Windsor/Essex residents – thus building a long-term approach to the issue of health professional recruitment and retention.

WATCH: Dr. Lisa Porter, February 6, 2015 talk about how investing in clinical research can benefit local education and the economy.



COMPASSION is our
PASSION

OUR VISION: OUTSTANDING CARE - NO EXCEPTIONS!

OUR MISSION: DELIVER AN OUTSTANDING CARE EXPERIENCE DRIVEN BY A PASSIONATE COMMITMENT TO EXCELLENCE

Strategic Direction - Strategically Engage With External Partners

Dream Climb 2 – Another Success

WINDSOR/ESSEX HOSPITALS FOUNDATION

Greg Monforton AND PARTNERS INJURY LAWYERS

Trillium Gift of Life Network

DREAM CLIMB 2016

STEP UP YOUR GAME!

JANUARY 16-17, 2016

ONE RIVERSIDE DRIVE WEST BUILDING (CHRYSLER / DREAM MGMT. BUILDING)

Windsor/Essex Hospitals Foundation invites the community to take part in repetitive walk or run of the Stairwell (13 floors) of the One Riverside Drive West building while raising much needed funds for the Neurosciences program of Windsor Regional Hospital. This program provides care for complex trauma brain injuries, spine injuries, cancer issues, stroke related issues, brain aneurysms and degenerative diseases. The event also raises awareness of Organ and Tissue donation with Trillium Gift of Life.

For more event information or to register, please call 519-973-4433 or 519-985-2656

www.dreamclimb.ca

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COMPASSION is our **PASSION**

- The Neurosciences program at WRH is operated through the Department of Neurosciences which is made up of the subsections of Neurology and Neurosurgery.
- The Neurologists within the Neurology subsection run the Stroke service and the Urgent Neurology clinic. They also provide consultation for local Windsor-Essex residents from across the Erie St. Clair Local Integrated Health Network (LHIN).
- The Neurosurgeons provide 24/7/365 complex spine care for trauma, cancer and degenerative disease. They are part of the Level 1 trauma service and routinely treat patients with acquired brain injuries. Of all trauma cases which are brought to the WRH-Ouellette campus, 50% involve brain injury. They also care for brain tumour, stroke patients. In collaboration with the Department of Diagnostic Imaging and the Intensive Care Unit at the Ouellette Campus, they provide state-of-the-art neurointerventional (coiling) care of patients with intracranial aneurysms.
- Patients with spinal cord or brain injuries, and stroke require physical therapy (PT), occupational therapy (OT) and speech therapy during their acute care hospital stay. Afterwards, some continue with those treatments as inpatients at the Hôtel-Dieu Grace Healthcare Rehabilitation Centre.
- There is always a need for equipment to help maintain state-of-the-art care of patients on the combined Neurology/Neurosurgery ward, the associated acute care rehab area (PT, OT), and the inpatient rehab centre.
- For this reason, we felt that there is a need to fundraise for those items which cannot always be provided by the hospitals base budget.
- Although the final amount raised will be announced shortly – the event was a massive success. <http://windsorstar.com/news/local-news/adventurers-climb-kilimanjaro-raise-70000-for-local-neuroscience>