



Report of the President & CEO to the Board of Directors

Date: February 2015

“It is good to have an end to journey toward; but it is the journey that matters, in the end.” Ernest Hemingway

Plans are in place for *Accreditation 2015*.

Surveyors will be onsite to survey Windsor Regional Hospital by attending both the Metropolitan and Ouellette campuses and possibly our offsite locations as well. This will take place from **November 30 to December 3, 2015**.

For those of you not familiar, Accreditation Canada is an independent, not for profit, non-government, voluntary organization that sets national standards for all health care sectors. Accreditation is a process of assessing hospital services against best practice standards in order to identify what is being done well and what could be improved.

The accreditation program is designed to improve client outcomes and health system performance. It helps the entire organization work together to create a focus on safety and quality.

Peer reviewers, called surveyors, visit the organization every four years to evaluate the extent to which it is meeting the standards, share their expertise, and make recommendations.

Accreditation Canada then evaluates the results of the peer review to determine whether the organization will be accredited, and provides an accreditation report that identifies strengths and areas for improvement. The organization uses the report to create and implement action plans, continuing the cycle of ongoing quality improvement.

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We are currently in the assessment phase of planning and teams have been created to look at standards for most programs across the organization and Required Organizational Practices (ROPs).

The following is a chart outlining the ROPs and the team leaders:

Team Leads	ROPs	
Barb Havens	Communication: Safe Surgery Checklist Infection Control: Reprocessing	
Christine Donaldson	Communication: Dangerous Abbreviations Communication: Med Rec (there are 4 Med Rec ROPs) Communication: Medication Use: Antimicrobial Stewardship Risk Assessment: Venous Thromboembolism Prophylaxis	Medication Use: Concentrated Electrolytes Medication Use: Heparin Safety Medication Use: High Alert Medications Medication Use: Narcotics Safety
Colette Clarke	Risk Assessment: Pressure Ulcer Prevention	
Dino Villalta	Risk Assessment: Falls Prevention Strategy (co-lead with Kelly)	Risk Assessment: Home Safety Risk Assessment
Gina Bulcke	WorkLife/Workforce: Client Flow	
Gisele	Communication: Client & Family Role in Safety	



Seguin		
Jonathan Foster	Risk Assessment: Suicide Prevention	
Karen Riddell	Communication: Two Client Identifiers Medication Use: Infusion Pumps Training WorkLife/Workforce: Client Safety Plan	Infection Control: Hand-hygiene Compliance Infection Control: Hand-hygiene: Education & Training Infection Control: Infection Rates
Kelly Heron	Risk Assessment: Falls Prevention Strategy (co-lead with Dino)	
Kevin Marshall	WorkLife/Workforce: Preventative Maintenance Program	
Monica Staley	Safety Culture: Client Safety Quarterly Reports Safety Culture: Safety Culture: Accountability for Quality Safety Culture: Client Safety-Related Prospective Analysis	Safety Culture: Adverse Events Disclosure Safety Culture: Adverse Events Reporting WorkLife/Workforce: Workplace Violence Prevention



Sharon Morris	WorkLife/Workforce: Client Safety: Education & Training
Theresa Morris	Communication: Information Transfer

For each of the teams, the Team Leads are assembling a cross section of front line clinical and non-clinical team members which include employees, professional staff and volunteers. In addition, some teams will have patients and family members on the team as well.

In addition, to the ROPs there are Accreditation Teams that are broken into departments/standards set by Accreditation Canada.

They are as follows:

Team Leads	AC Standards
Barb Havens	Reprocessing & Sterilization Perioperative Surgery
Beth Dulmage	Ambulatory Systematic Cancer Therapy
Bob Renaud	Governance
Christine Donaldson	Managing Medications
Colette Clarke	Medicine
Colleen Nelson	Diagnostic Imaging
Colleen Reaume	Cancer Care & Oncology

David Musyj	Leadership
Deb Parent	Obstetrics (includes Paediatrics)
Janice Dawson	Critical Care Organ Donation Standards
Jeff Booth	Biomedical Lab Point of Care Transfusion Services
Jonathan Foster	Mental Health
Karen Riddell	Infection & Prevention Control
Kelly Heron	Ambulatory Care
Theresa Morris	Emergency

The timing of Accreditation is great for all of us.

We will just be passing 2 years post realignment and well into the Wave 2 of the SOP projects. The work the teams are doing in SOP compliment and support exactly what Accreditation Canada will be looking at. It is a great opportunity to be independently assessed on the progress we have made to that point and also what we still need to work on together for the benefit of our patients.

If you are interested in participating in the Accreditation process, please contact any of the names above and/or your Manager and/or Chief of Service and let him/her know.



Also, Accreditation Canada just notified us that Windsor Regional Hospital will be asked to present at their 4th Annual Quality Conference to be held on March 23 and 24, 2015, in Toronto, Ontario. We have been asked to present on the topic *Redesign of the Medicine Program from the Ground Up: Blending Theory, Method, and Staff Engagement for Ground-breaking Results*.

