

Contributions

NEWS FROM THE WINDSOR REGIONAL HOSPITAL FOUNDATION

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Grateful Family Comment On Care Received

When their son, Chris, was born with Spina Bifida, Lynne and Dave Hornby cherished their boy who is now in his thirties. They have had many ups and downs related to his health and care over the years. Most recently, what appeared to be a possible asthma issue quickly became life threatening.

In Lynne Hornby's own words, Chris had to be taken to the Emergency Department by ambulance at 8:30 a.m. one morning and by 10:30 a.m. doctors were indicating he may need to go on life support. Dr. Rob Woodall and the ER team were the first to see him and did everything that was best to sustain life.

"Everything happened so quickly! He was taken to the Intensive Care Unit where he spent a number of days as a result of sepsis, a condition that attacks most organs in the body."

"Honestly, we thought Chris was going to die! The entire family was very concerned; however, the staff in ICU were very positive and reassuring throughout the ordeal. They explained everything in detail while he was in their care. All of the staff including, Dr. Chow, Dr. Anees, Dr. Summerfield and Dr. Fortuna were exceptional. One staff member was amazing being at his side over a long three day period, indicating that he felt he had accomplished 'something special' in the care of Chris. This was very moving to me and meant so much.

This was a moment in time for all of us while our son's life was in the balance. The staff at the hospital were truly amazing and we have them to thank. Chris has returned to his part time job at Home Depot. It is so important to our family that the hospital has exceptional staff, the best medical equipment available and the stamina to lift our spirits at a time when it was most needed. "I feel that Windsor Regional Hospital lives up to its vision of, Outstanding Care – No Exceptions!"

Technology That Empowers Patients And Families

A new Windsor Regional Hospital technology tool was introduced to help patients feel informed and empowered during their stay, giving them and their families a more active role in their recovery.

The 'My Care Journey' App is simple to download onto a cell phone. The App uses photographs, videos and easy to understand language, letting patients know what they can expect while in the hospital, how they can assist in their treatment and recovery, details on certain conditions, basic helpful information for families related to parking, food and other hospital necessities, and ways they can prepare for next steps related to follow-up appointments, home needs, etc.

Matthew Kaufman's journey began when he found his mother on the ground with a broken hip. A trip to Emergency led to surgery, making the family feel anxious about what would happen next.

(See Technology, Page 4).



PHOTO CAPTION: Matthew Kaufman says information he found in the App helped him ask better questions when speaking with members of his mother's care team.

OUR VISION

OUTSTANDING CARE - NO EXCEPTIONS!

Dr. Emara Leads Vision Care Strategy

The Section of Ophthalmology at Windsor Regional Hospital prides itself on being one of the most efficient Surgical Units in Ontario. Cases, numbering over 5,000 annually, is comprised of a comprehensive mix of general and subspecialized eye surgeries including; Vitreoretinal, Oculoplastics, Corneal and Glaucoma.

Dr. Barry Emara is the Lead for the Erie St. Clair Local Health Integration Network (ESCLHIN) Vision Care Strategy and sees a positive future for the program. "We have accomplished much in 2017 to map out the implementation of the Vision Care Strategy for the next five to ten years. We are setting the stage now to build on the impressive achievements the stellar team at Windsor Regional Hospital has accomplished on behalf of the eye care program."

Originals of the program began at the former Grace Hospital, relocating to the Ouellette Campus in 2004, setting up in the southwest lower basement. With a growing and aging population, Dr. Emara embarked on the journey. Through many meetings with medical staff and administrative support, commitments were made for new equipment and space, offering more surgical blocks. Dr. Emara credits an amazing team of eye surgeons and staff for recent and ongoing successes.

The future looks bright for the program as surgical volumes grow. The work being done today fits well with future plans for a new acute care hospital and healthcare system.

"This is an opportunity to participate in the functional planning to develop the required space and resources to meet future demands," stated Dr. Emara. The Erie St. Clair LHIN Vision Care Strategy will meet the needs of patients for the region requiring eye care surgery.



Dr. Barry Emara and members of the team performing eye surgery.

VISIT OUR WEBSITE FOR MORE INFORMATION
www.wrhfoundation.ca

100th Anniversary Recognized

The Windsor-Essex County Association of REALTOR'S (WECAR) have become Centenarians and are celebrating their 100th Anniversary with a number of events to include a region-wide raffle in support of the Windsor Regional Hospital Foundation and the new acute care hospital.

"Our Centennial Task Force and Association Staff have worked tirelessly over several months to bring a program that will thank the public with highly visible and impactful advertising throughout the region," said President, Daniel Hofgartner, a 21-year REALTOR and Broker with Buckingham Realty (Windsor) Ltd.

REALTORS in Windsor-Essex County achieved \$2.1 Billion in transactions during 2017; a new era in real estate sales. Hofgartner further stated, "We cannot thank people enough for their loyalty and we are well-positioned to maintain and strengthen our REALTORS Care Program which has contributed to numerous Windsor and Essex County charitable organizations over the years. The REALTORS will continue to contribute through many initiatives planned this year."

WECAR's Appreciation Day launched a major fundraising project in partnership with the Windsor Regional Hospital Foundation giving raffle buyers an opportunity to win one or more of the six prizes offered. Prizes include, two Unisex MNW Bikes, Travel Voucher, Windsor Spitfire Suite, Special SHINOLA Package, Via Rail Voucher and \$700 Cash prize. Tickets are \$5 each and available at several event locations as well as the Windsor-Essex County Association office at 3020 Deziel Drive or Windsor Regional Hospital Foundation, (Met Campus) at 1995 Lens Avenue or WRH (Ouellette Campus) at 1030 Ouellette Avenue. The draw will take place on December 7th during the Annual WECAR Holiday Gala.



Daniel Hofgartner, President of Windsor-Essex County Association of REALTOR'S and Ron Foster, Executive Director, Windsor Regional Hospital Foundation.

CURRENT PRIORITY ESSENTIAL NEEDS

Thank you for your consideration to make a donation to Windsor Regional Hospital.

The list below consists of priority-one essential medical equipment. Use the donor card enclosed to complete your gift and return in the self-stamped envelope where, an income tax receipt will be promptly issued.

If you have any questions, please contact Ron Foster, Executive Director of Windsor Regional Hospital Foundation at 519-995-2482 (cell) or ron.foster@wrh.on.ca

- ICU Bed**
ICU / Critical Care
Cost: \$40,000



- Vital Sign Monitors**
Medicine / Surgical
Cost: \$7,700



- Bariatric Stretcher**
Medicine / Surgical /
Emergency / Critical Care
Cost: \$12,500



- Bedside Manor**

Available at both Met and Ouellette Campuses, Bedside Manor provides a comfortable and friendly place to relax, refresh and most importantly, you can be close to your loved one in the hospital. Both locations facilitated 485 individuals in 2017. If you require a place to stay while away from home, Bedside Manor provides simple amenities such as private bedroom, living space, dining area and kitchen as well as laundry facilities. Needs include upkeep, linen supplies and replacement furniture.

We Take Our Hats Off

He stole the show and we're glad he did. The visit by LaSalle native and NFL Seattle Seahawks Tight End, No. 82 Luc Willson gave the Hats On For Healthcare Day a real boost! Willson stopped by the Met Campus on March 7th (the official Hats On For Healthcare Day), reading to children from Hugh Beaton Elementary School, visiting the Neonatal Intensive Care Unit and, participating in photo ops with staff, patients and visitors. Luc has since signed a one-year contract with the Detroit Lions for the 2018-19 Season.

Hats On For Healthcare is an annual event, raising money for several programs and services at Windsor Regional Hospital. To date, the event has raised over \$300,000, simply by inviting anyone to wear a hat, and donating a 'toonie'. This year's campaign supported the NICU.

"It's a fun and visible way to support patient care and myself and Harvey have enjoyed every minute of it over the last nine years," stated, Elaine Snaden, Co-Chair of Hats On For Healthcare. "It seems that everyone in the region takes part, from companies to schools, municipalities and businesses, along with several individuals; who we enjoy meeting with as a result of supporting the hospital." Next year will be the 10th Anniversary so, hang on to your hats for this one!



Photo above: Luc Willson with Julie Dragich

Stage 2 Approved – Future New Hospital Moves Forward

In December 2017, the Ministry of Health and Long Term Care visited Windsor Regional Hospital and confirmed the government's commitment to the building of a new state-of-the-art hospital to serve Windsor and Essex County for decades to come.

"No matter how hard the doctors, nurses and staff here at the hospital work, there is one thing that they cannot fix: older facilities," stated the Hon. Eric Hoskins to a packed audience in the Ouellette Campus lobby. "While Windsor Regional Hospital's two campuses have been renovated and expanded numerous times over several decades to deliver the best care possible for patients, after a time it becomes necessary to replace facilities. It becomes necessary to build a new hospital to meet the changing needs of a community."

"It is no longer IF the new acute care hospital will be built it is WHEN," said David Musyj, President and Chief Executive Officer of Windsor Regional Hospital and Steering Committee Co-chair. "This represents a once-in-a-lifetime major system reform that will transform hospital services in Windsor-Essex for generations to come."

Within the announcement, and as part of the ongoing planning, the Program and Services Steering Committee and Ministry have agreed to examine the use of the Ouellette Campus on an interim basis as an Urgent Care/Satellite Emergency Department along with some Ambulatory (Day Surgery) procedures. The plan to move urgent care to the former Grace site remains part of the Program and Services Steering Committee's long-term plan, as is the relocation of outpatient mental health and chronic disease management services to the Ouellette Campus.

The Ministry applauded the comprehensive community engagement process which resulted in the system design forwarded to government for approval, including the site selection process for the new hospital at County Rd 42 and Concession 9. The Minister stated to media, "The community process that has been undertaken throughout this, over the years, with regards to the new hospital has been exemplary and, I do not know if I have seen a stronger community process in the province quite frankly!"

The move of acute mental health beds to the Tayfour Campus, to create a regional centre for excellence for mental health also continues to be part of the overall discussion. "The investment in bricks and mortar is just part of the plans for a patient-friendly system," said Janice Kaffer, President/CEO of Hôtel-Dieu Grace Healthcare.

The Windsor-Essex Hospitals System will:

- Replace the undersized and outdated acute care hospitals with a state-of-the-art facility;
- Make hospital care safer for patients with 80% single patient rooms and a modern air system to improve infection control;
- Ensure the delivery of more efficient hospital services, with all acute care services under one roof and some services and procedures moved into the community and closer to users; and
- Allows work with partners in education and strengthens the focus on research and education, ensuring improved recruitment and retention of top healthcare professionals.



Technology That Empowers Patients & Families Cont'd...

"My mom was scared and I was worried," stated Matthew. "I am an only child and it is my responsibility to take care of her. She, being older and feeling a little foggy from pain medication, did not want to bother staff, although, she had questions. A nurse suggested Kaufman download the, My Care Journey App to help guide his mother through her recovery. When he did, he immediately felt more comfortable and in control because it answered all of his questions about his mother. Things like her current condition, what to expect while she was in the hospital, where she would go next, and how to prepare for her return home. "It answered questions I didn't even know I had," stated Matthew.

This free App is designed to help patients and loved ones know what to expect during their treatments and hospital stay, so that they can play a more active role in their recovery. The Windsor Regional Hospital - My Care Journey App includes a diagnostic specific timeline and interactive push notification to keep users informed while they are in the hospital, and after they leave; using photos, videos and easy to understand language.

"Once my mom understood the App, it put her at ease along with myself. I was reassured that I could go home and relax and, if I had questions, I could look them up at any point in time."

The WRH - My Care Journey APP is free to download in the APP Store or Google Play.