MATERNAL NEWBORN TRANSFER MAKES HEALTH CARE HISTORY

A
fter decades of providing unique and specialized care in Obstetrical, Maternal Newborn, Neonatal Intensive Care and Sexual Assault Treatment services at the Grace Site, those programs have been transferred to the Met Campus of Windsor Regional Hospital effective December 11, 2003.

The relocated Neonatal Intensive Care Unit (NICU) will be located on 2nd Floor East. The Modified Level III NICU is well known for its history of caring for critically ill and premature infants. Families will continue to play an important role in the health of their infant with parents encouraged to actively participate in the care model. The NICU interdisciplinary team will also continue their role of caring for the “whole family” with the program transfer to the new area at the Met Campus. The new NICU features a special isolation area, complex resuscitation and breast-feeding areas, family room, quiet room and three private care-by-parent rooms.

The interim location for the Labour Delivery, Postpartum, Pre-admission and Antenatal Clinics is on the 3rd Floor East of the Met Campus. The same area will house the Paediatric program within 18 months when transferred from Hotel-Dieu Grace Hospital.

The Grace Site has a unique history of caring for the sick in our community. It began in 1918 when The Salvation Army purchased the Ellis home at Crawford and University Avenue. At the time, the prominent Windsor residence was to be exclusively a maternity hospital as were other Salvation Army hospitals in Canada. However, due to demand at the time, the first facility opened as a general hospital with 28 beds. A few short years later, a new wing increased capacity to 122 beds. As Windsor grew, the demand for The Salvation Army Hospital grew as well with a new South Wing in 1942. Although fire destroyed much of the older portion of the hospital in 1960, a new wing opened in 1966. It was at this time the original Ellis home front door was enshrined in the new main lobby of the hospital. The last major expansion at the Salvation Army Grace Hospital was in 1985. The hospital amalgamated with Hotel-Dieu of St. Joseph Hospital in 1994 becoming the Grace Site of Hotel-Dieu Grace Hospital.

Nursing staff at The Salvation Army Grace Hospital were the envy of their peers throughout the community. They, along with all health care providers in Windsor and Essex County, were very proud of their facility and programs. It was a common sight to see the Grace Nursing staff marching in sequence, representing the Salvation Army heritage and history at every opportunity. The level of discipline, pride in nursing uniform and care for the sick and infirm was known throughout the community.

Windsor Regional Hospital is proud to welcome the Grace Site staff and looks forward to providing superior care in Maternal Newborn and the Women’s Birthing Centre at the Met Campus.

Welcome
MATERNAL NEWBORN & NICU GRACE SITE STAFF!

A
fter years of discussion, decision and a commitment to improving health care for the Windsor and Essex County community, a major program transfer took place on December 11, 2003. At 7:00 a.m., admissions ceased at the Grace Site for Labour Delivery and Antenatal programs and relocated to the Met Campus of Windsor Regional Hospital, joining the existing Maternal Newborn program.

Up to 140 staff are involved in the program transfer who will continue to provide the professional level of care they have provided at the Grace Site. As part of the planning process for transferring the program, the Grace Site staff became Windsor Regional Hospital staff in 2000. They have been waiting to move with the program since that time.

“Combining the expertise and experience of the Grace and Metropolitan Maternal/Newborn staff and physicians will provide the best possible service for families in our community,” said Martin Girash, President & CEO. “This integration is a major milestone on the road to completing hospital restructuring and the development of Centres of Excellence for Windsor/Essex.”

The Grace Site has a unique history of caring for the sick in our community. It began in 1918 when The Salvation Army purchased the Ellis home at Crawford and University Avenue. At the time, the prominent Windsor residence was to be exclusively a maternity hospital as were other Salvation Army hospitals in Canada. However, due to demand at the time, the first facility opened as a general hospital with 28 beds. A few short years later, a new wing increased capacity to 122 beds. As Windsor grew, the demand for The Salvation Army Hospital grew as well with a new South Wing in 1942. Although fire destroyed much of the older portion of the hospital in 1960, a new wing opened in 1966. It was at this time the original Ellis home front door was enshrined in the new main lobby of the hospital. The last major expansion at the Salvation Army Grace Hospital was in 1985. The hospital amalgamated with Hotel-Dieu of St. Joseph Hospital in 1994 becoming the Grace Site of Hotel-Dieu Grace Hospital.

Nursing staff at The Salvation Army Grace Hospital were the envy of their peers throughout the community. They, along with all health care providers in Windsor and Essex County, were very proud of their facility and programs. It was a common sight to see the Grace Nursing staff marching in sequence, representing the Salvation Army heritage and history at every opportunity. The level of discipline, pride in nursing uniform and care for the sick and infirm was known throughout the community.

Windsor Regional Hospital is proud to welcome the Grace Site staff and looks forward to providing superior care in Maternal Newborn and the Women’s Birthing Centre at the Met Campus.

The Newsletter of Windsor Regional Hospital
Volume 10, No. 4 Nov/Dec 2003
Emergency Services unveiled a department appreciation incentive known as the Hall of Fame. Located just inside the ER entrance from the waiting room, the Hall of Fame was designed to display notes of appreciation from grateful patients and their families.

ER Staff in front of the Hall of Fame display unit include (l to r); Sherry Johnson, RN; Debbie Dumochelle, Ward Clerk; Louise Defour, RN; Claire Johnson, RN and Venessa Burkoski, Director of Emergency Services.

www wrh on ca
CAN OPEN YOU TO A WORLD OF KNOWLEDGE ABOUT WINDSOR REGIONAL HOSPITAL.

Staff Christmas Party
A night of fun and companionship

Staff Activities Committee members Denise Renaud (Learning Resources), Linda Georgiu (Community Mental Health Clinic), Linda Proctor (Rehabilitation Unit) and Sharon Bondy (Complex Continuing Care) plan the party each year.

Colleen Reaume organized a table of colleagues from the Windsor Regional Cancer Centre.

Audree Sprague (NICU) and Christine McCarthy-Romanick (NICU) got a group together from the Grace Site.

Martin Girash, President & CEO receiving prestigious Clark Award presented by Anna Clark and President Ross Paul of the University of Windsor at the Intercontinental Hotel in Toronto.

Martin Girash, President & CEO makes us proud!

Martin Girash, President & CEO of Windsor Regional Hospital was one of five individuals who received the prestigious University of Windsor Clark Award presented in Toronto on December 5th. The Clark Awards have been presented annually since 1994. Named for former Board of Governors Chair Charles Clark who was a great friend of the University, the awards recognize the outstanding personal services and significant commitments in time, energy and expertise of alumni volunteers and friends of the University.

Dr. Girash was recognized for his efforts to help develop the governance structure for the South Western Ontario Medical Education Network (SWOMEN) and was a key player in bringing medical education to the Windsor and Essex County community.

His service and commitment to the Windsor and Essex County community include work with the United Way, Big Brothers, Child Abuse Council, Mayor’s Committee on Children’s Services, the Windsor Men’s Forum and Family Forum.
To Physicians and Staff at Windsor Regional Hospital:

This letter is being written to thank all of the doctors and nurses who recently had a hand in my mother’s care and recovery. My 80 years plus parents decided to move from Toronto where they resided since childhood to Windsor to be close to their daughter and her family. Upon arriving in Windsor, my mother was very ill. I called my own doctor who saw her promptly and assessed that she was to go to Met Emergency. He called ahead and when we arrived was seen shortly by triage and from there given a bed. Dr. Kizis, Emergency, requested tests with surgery provided by Dr. Laschuk the next night. Take it for granted my mother is now fully recovered, she and my father are now vacationing in the Panama Canal.

I want to thank all of the nurses on the sixth floor who were very patient with us as well as the nurses on the 8th floor who were ever so caring. Thank you to the nurses on the 7th floor who helped by mother back on the road to recovery. The very fact that my parents were given such good care in what is virtually a strange city to them bodes extremely well for all employees whether desk personnel or medical personnel.

Dear T2W (Rehab) Nursing Staff:

Over the last 2 1/2 months Aline has come to feel very safe, secure and comfortable with you. In large part, we believe that her apprehension about leaving Windsor Regional was because of how fond she is of all of you.

You have been there for her and made her laugh in spite of this nightmare that has befallen her. You have stabilized her and helped her cope. We have observed how well cared for and are pleased that she is eating as well again. When she eats well, it usually means that she is in a good frame of mind.

Thank you for being her ‘family’ for these past several weeks. By helping her as you have, both physically and mentally, you have helped us immensely. For all of this, we are so grateful and appreciative.

To Sir or Madam:

Please accept this letter as a sincere commendation for every aspect of my unexpected stay in the hospital for a serious bout of pneumonia. I can realize that many people are quick to complain, due to circumstance or emotional distress, but also feel that not enough people commend when commendations are in order.

I had the unfortunate situation over the last 12 years to have suffered three heart attacks, which required hospitalization for extensive periods of time in four different Toronto hospitals. Not one of those stays in those various hospitals was what you may call pleasant, or even comfortable, so needless to say, I was not looking forward to the stay in your hospital.

What a pleasant surprise! From the moment of admission in Emergency to the final hours of the week I spent there, it was a pleasant experience. The food was wonderful and the expertise of the doctors and nursing staff was impressive. Even the kitchen and cleaning staff were smiling and comfortably friendly.

I would particularly like to commend the nursing staff on 5 North. They have the gift of empathy and compassion as well as professionalism, and their smiling faces and demeanor made an expected stay into one that was, perhaps not pleasant due to circumstances, but much more bearable.

I understand the pressures put upon our hospitals in these trying times and will be spreading the word to all my associates and friends. I don’t think they realize how lucky they are to be living in Windsor and to have your hospital, ready, capable, waiting, when needed. Thank you for your time in reading this letter, and to all the staff for the professional and compassionate way in which I was treated.

Windsor Regional Hospital Employee Health in partnership with Hotel-Dieu Grace Hospital Mental Health presented noted speaker, Sandi Volkes-Hommel, on “There Is Room In The Sandbox For Everyone (Playground Rules For The Work Place)” on September 30th.

The idea came out of health reviews when employees identified needs for improvement. Approximately 148 employees participated in the seminar. A copy of the presentation is available through the Community Resource Library, Ext 52329.

Watch for more presentations in upcoming Wellness promotions.

Sandie Volkes-Hommel speaks to Windsor Regional Hospital staff on September 30th.

Dr. Mary Broga, Executive Director, Windsor Regional Children’s Centre and Susan Hess, President, Parents for Children’s Mental Health display The Quilt of Honour in the lobby of the Centre.
APPOINTMENTS

Rosemary Petrakos
Rosemary Petrakos was appointed Director of the Maternal Newborn and Paediatric Program recently, announced by Paula Bond, Vice President, Acute Care.

Rosemary is responsible for leading and coordinating the provision of high quality outcomes focused on family-centred care for Maternal Newborn, Labour Delivery, Neonatal Intensive Care Unit, Special Care Nursery, Women’s Health Clinic and Paediatrics.

Carol F. Fraser
Carol F. Fraser was appointed Program Manager of Women’s Birthing Centre, announced by Paula Bond, Vice President, Acute Care.

Reporting to the Director of Maternal Newborn and Paediatrics, Carol is responsible for providing leadership for designated patient-resident care program operations for the Women’s Birthing Centre. She will work closely with the Clinical Practice Manager/Clinical Nurse Specialist and Allied Health Practice Managers relative to professional practice.

IN THE SPIRIT OF HALLOWEEN

Ambulatory Care staff of Met Campus got into the spirit of Halloween with bewitching costumes on October 31st. (l to r) are: Sandra Lauzon, RN (on desk); Maryanne Cowie, RN; Lori Mariuz, RN; Funke Omo-Oogie, RN; Carol Moore, RN; Moira Desrosiers, RN (on desk) and Joanne Lambing, RN.

DEDICATED YEARS OF SERVICE

The Annual Dedicated Years of Service Recognition Dinner and Awards took place on November 25 at the Caboto Club with 144 individuals recognized for 20 Years, 25 Years, 30 Years, 35 Years and 40 Years of continuous service to Windsor Regional Hospital.

Each staff member was called forward and congratulated by Mike McKinnon, Vice President, Human and Organizational Development; Martin Girash, President & CEO; Jim Bruce, Board Chair and Ron Truant, Board Vice Chair.

Michele Godwin, Registered Nurse with her husband Ron was honoured for 40 years of dedicated service.

Filomena (Phyllis) Nicoletti, Cashier, Met Campus with Mike McKinnon, VP Human Resources was recognized for 35 years of service.

ANNUAL NICU FAMILY CHRISTMAS PARTY

The Fogolar Furlan Club turned into a festive holiday atmosphere on November 29 when the Annual NICU (Neonatal Intensive Care Unit) Family Christmas Party took place with over 200 infants and families in attendance.

The annual event is planned by the NICU staff for all infants cared for in the unit over the last year. An archives display and a special cake were added this year as part of the Grace Site historic transfer of programs.

Dr. Godfrey Bacheyie enjoys a moment with Marcy Barraco and seven-week old son, Joshua at Annual NICU Christmas Party.

Jim Bruce
Board Chair

Martin Girash, Ph. D., C. Psych.
President & Chief Executive Officer

Ron Foster
Editor, Public Affairs and Communication

Windsor Regional Hospital
1995 Lens Avenue, Windsor, Ontario N8W 1L9
(519) 254-5577 extension 52008
Fax (519) 254-2317
email: foster@wrh.on.ca • www.wrh.on.ca