



RONALD MCDONALD
HOUSE CHARITIES
SOUTHWESTERN ONTARIO

Ronald McDonald House Charities Southwestern Ontario
Helping give sick children what they need most... their families®

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Memorandum

Date: June 18, 2015

To:

- ✓ All Windsor Regional Hospital Clinical and Supportive Teams working with seriously ill or injured children and their families
- ✓ Volunteer Services at Windsor Regional Hospital
- ✓ Engineering, Environmental, Emergency/Security and Maintenance Services at Windsor Regional Hospital

From: Sue Van Arnhem - Director, Family and Volunteer Services – including Chapter Operations

Re: Teams on-site to continue assessments for Ronald McDonald House Windsor

It is with tremendous excitement that we release this notice, ensuring everyone is aware that Ronald McDonald House Charities Southwestern Ontario (RMHCSWO) is now more regularly on site at Windsor Regional Hospital (WRH).

We are feeling your warm welcome as we move into a new phase of development with some significant groundwork, discussions and on-site evaluations taking place. In the coming weeks, you will see RMHCSWO continuing to work in partnership with all of you to determine how to best serve the needs of families with seriously ill children here at WRH.

This next phase will involve intentional discussions, surveys, and focus groups as we draw the information needed to make this new House the best fit possible for your hospital and your community. We will move through this phase with clear identification and approvals for all information we are collecting. These assessments will take place across 24 hour time periods, including weekends, to fully understand all operational nuances and the related needs.

We have been graciously provided an office at WRH during our build year, so you may often find us on the first floor in office ME – 1455.

The lead individuals from RMHCSWO are working closely with WRH leadership on the Ronald McDonald House Windsor Steering Committee. These RMHCSWO leads often on site are the Senior Leadership Team of the Chapter:

Margaret Anderson – Executive Director
Jenne Wason – Director of Development
Sue Van Arnhem – Director, Family & Volunteer Services

We very much look forward to continuing this journey – and encourage all WRH teams to stop by and say hello as we orientate ourselves to your community.

Let's build this new *Home away from Home* - the very first "House Within a Hospital" in Canada!